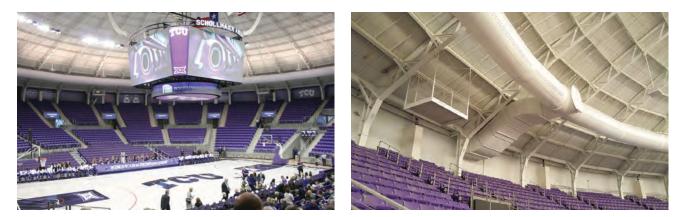


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Texas Christian University's Arena Renovation Challenges HVAC Engineers and Contractors

<u>Engineers overcome venue's HVAC equipment space limitations and design/</u> <u>installation challenges of new 47-foot-high, 60-inch-diameter duct.</u>



Fort Worth, Texas - HVAC consulting engineers and contractors were dealt a tough hand during the renovation of Texas Christian University's (TCU) basketball arena and they weren't playing Texas Hold 'em Poker.

The conversion of the 55-yearold, 70,000-square-foot Daniel-Meyer Coliseum into the new Ed and Rae Schollmaier Arena presented many HVAC engineering challenges for Baird Hampton & Brown (BHB) Inc. The Fort Worth, Texas-based consulting engineer/architecture firm spearheaded the HVAC portion of the \$72 million renovation, which included new locker rooms, expanded common areas and 140,000 square feet of building additions. However, the architecture committee

was concerned with the deflated

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appearance associated with older style fabric duct during idle air handler periods. Recent industry developments of in-duct tensioning systems convinced the committee to use the FTS (Fabric Tensioning System) Jumbo Series from the SkeleCore product line manufactured by DuctSox Corp., Peosta, Iowa. SkeleCore is an in-duct, cylindrical metal framework tensioning system that's field-adjustable with a wrench for taut, wrinkle-free and inflated-like aesthetics regardless of air handler operation. The lightweight internal framework also has a minimal friction loss of only 0.04-inches w.g./100 feet.

The arena's previous HVAC was provided by 26 indoor air handlers supplied with chilled water from an offsite central plant and hot water from onsite boilers in a basement pump room. Air handlers

were evenly positioned inside the encircling mezzanine level corridor outside the seating area. The air handlers' plenum-supplied wall registers were positioned every 25-feet around the circularshaped seating area's back wall. The design was state-of-the-art in 1961, however drafts near air discharge diffusers and inadequate return air draw through courtside grilles 100 feet away sometimes created an uncomfortable air environment. Thus, purge fire/safety exhaust fans were used to pull more air through the arena during heavily attended events.

Unlike the original back wall air distribution positions, BHB's fabric duct ring hangs approximately 40 feet out from the back wall and disperses air more evenly throughout the seating and court areas. Air is dispersed through a linear array of laser vents that throw at three velocities of 150fpm at 3 o'clock; 100-fpm at 4-o'clock and 9-o'clock; and 50-fpm at 8-o'clock

The renovation included build-out areas for concessions and the circular corridor's widening. With no ground space available and the existing build-out structurally incapable of HVAC unit loads, the new build-out's roofs were the only solution for the placement of three 50,000cfm air handlers manufactured by York, York, Pa. While BHB would have preferred three symmetrical supply points at 3, 7, and 11 o'clock into the circular fabric supply duct for even airflow and low velocities, the build-out roofs' unsymmetrical positions around the arena permitted only air handler supply radius entry points of 10, 8 and 4-o'clock in the circular duct design SEE TCU PG.2

CE South Central President Mike Gill introduces the Carrier team at their Dealer Meeting in Ft Worth in March



Pictures on page 17

Former Texas Governor Rick Perry is the new Energy Secretary



Insco CEO Rudy Trevino and President Brian Trevino at the Premier Performers Event in San Antonio



Pictures on page 21

Aaron Ralston 127 Hours, Michelle Shearer-Rodriguez and Alex Rodriguez with Shearer Supply at their Diamond Dealer Meeting in Grapevine



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TCU con't.

Therefore, airflow is designed to flow right or left, but not both directions, once entering the fabric duct ring via metal duct tee connections from the air handlers. DuctSox's manufacturer's representative, Bartos Industries, Fort Worth, assisted BHB in engineering the fabric duct's airflow, velocities and the calculations of the 10-degree transitions between every 16-foot/10-inch-long section to complete a 550-linearfoot circle of 60-inch-diameter duct. All fabric duct and metal duct connections were installed by McCorvey Sheet Metal Works, Houston.

The York packaged systems also include coils for preheating outdoor air, reheating during the dehumidification cycle, cooling and electric humidifiers for maintaining strict wintertime relative humidity levels required by the basketball court flooring manufacturer. The strict environmental tolerances are monitored and controlled by the campus-wide Metasys building automation system (BAS) manufactured by Johnson Controls, Milwaukee, Wis. Other equipment BHB specified were exhaust fans manufactured by Loren Cook Co., Springfield, Mo., and specialty area fancoil units manufactured by Enviro-Tec, Largo, Fla.

Other equipment BHB specified is an additional 6-MBH condensing boiler manufactured by Aerco International, Blauvelt, N.Y., to accommodate the building's added space requirements and to supplement three existing 2-MBH condensing boilers. All pumps were replaced because of age. BHB incorporated a new hydronic strategy of redundancy with two 50-hp chilled water pumps and two 25-hp hot water pumps and two 10-hp general water pumps. Thanks to an ample-sized mechanical room and BHB's first use of Autodesk's Navisworks construction modeling software, the hydronic change outs were seamless. No downtime was experienced from unexpected obstructions or hydronic connection incompatibilities by the project's mechanical contractor, SkiHi Enterprises, Fort Worth.

The lowering of the playing court four feet for better stadium seating views, plus adding locker rooms and other sublevel spaces, also allowed BHB to design more courtside return air, which feeds an existing concrete return air shaft. The shaft feeds a plenum above the encircling concourse that supplies the York units, which mix it with outdoor air as per data from the arena's CO2 sensors and the BAS.

BHB might have been dealt a tough hand, but their HVAC retrofit design of a 55-year-old athletic complex serves as a role model of indoor air comfort and energy efficiency for future arena renovations around the nation.

AHRI Welcomes Energy Secretary Rick Perry

Arlington, Va. – The Air-Conditioning, Heating, and Refrigeration Institute (AHRI) welcomed former Texas Gov. Rick Perry as the next Secretary of Energy, following his confirmation by the United States Senate.

"Governor Perry's understanding of the energy economy and its relationship to economic growth will serve the nation well as the next Secretary of Energy," said AHRI President & CEO Stephen Yurek. "Because many of the HVACR products and equipment manufactured by our member companies are regulated, it is important that the Secretary ensure that the regulatory process, now 40 years old and in need of significant reform, operates fairly and consistently for all stakeholders. We are confident Governor Perry recognizes that, and we look forward to working with him and his team to advance energy efficiency while protecting consumers who rely on our products in their everyday lives," he said.

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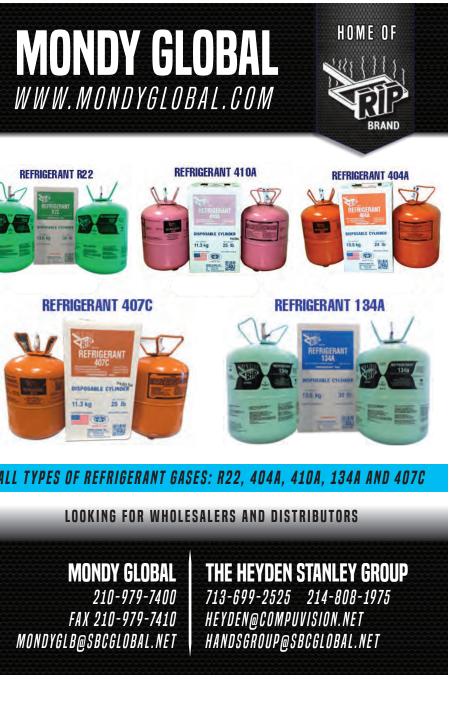
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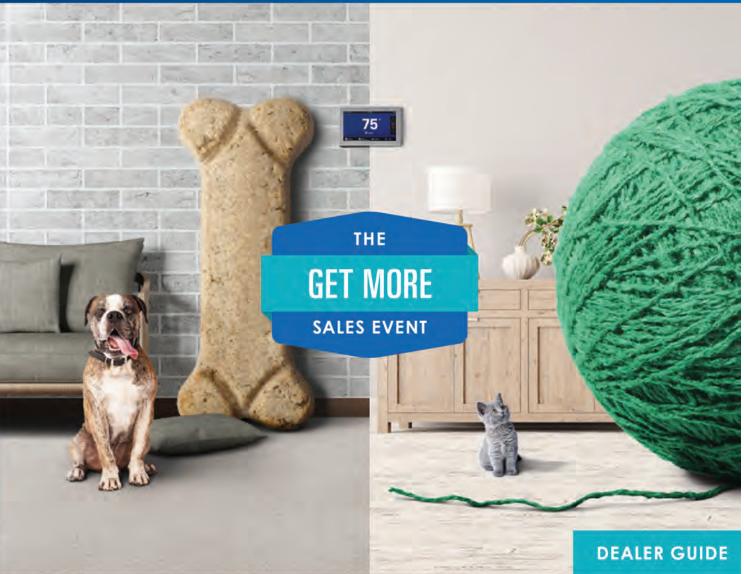
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Danfoss Turbocor® TG Series Compressors Extended with Several New Models For Use with HFO-1234ze

<u>Recent international exhibitions have demonstrated a large</u> <u>acceptance of R-1234ze as a standard refrigerant in large chillers.</u> <u>Following the success of the TG310 compressor — the pioneer</u> <u>centrifugal compressor for use with ultra-low GWP refrigerant,</u> <u>Danfoss releases four new TG series compressors.</u>

Danfoss' Turbocor® TG series for low global warming potential refrigerants enables chiller manufacturers to build climate friendly and sustainable solutions that support refrigerant regulations for reducing the direct and indirect CO2 emissions such as the European F-Gas Regulation and the US Environmental Protection Agency's SNAP regulations.

Similar to the existing Turbocor® TT series compressors, the TG series compressors are oil-free, variable-speed, magnetic bearing centrifugal compressors. The compressors provide outstanding full- and part-load energy efficiency and feature a small footprint, light weight, low vibration, very low sound, intelligent controls, and soft starting characteristics. The cooling capacity is lowered by about 25 percent with an equivalent model using R-134a, but the energy efficiency is slightly increased.

The new compressor models TG230, TG390, and TG520 are designed for **standard temperature air-conditioning applications.**

• TG230 – Delivers a nominal capacity of 230kW (65 tons) at water-cooled conditions and 175kW (50 tons) at air-cooled conditions. The TG230 compressor is available for nominal mains input voltages of 400V, 460V, and 575V.

• TG390-Intended for water-cooled chillers

and delivers a nominal capacity of 390kW (110 tons). The TG390 is available for nominal mains input voltages of 380V, 400V, 460V, and 575V.

•**TG520** – Intended for water-cooled chillers and delivers a nominal capacity of 520kW (150 Tons). The TG520 is available for nominal mains input voltages of 380V, 400V, and 460V.

A new compressor model for medium temperature applications is also available.

• TG230 MT – Available with the same range as the standard temperature version but with the capability to extend operation down to evaporating temperatures of -10 degrees C / +14 degrees F.

In addition to these models, the TG310 has been updated to include a new model for a nominal mains input voltage of 380V. The TG310 was previously only available as 400V and 460V models.

Danfoss takes a proactive approach to further the development and use of low-GWP refrigerants to help abate global warming and to ensure the competitiveness of the industry.

Danfoss Turbocor® TG compressors were an Honorable Mention in the 2017 AHR Expo Innovation Awards program, Green Building category.

Learn more at www.turbocor.danfoss.com.

Product News

Smart, Silent Type: Friedrich's Kühl Line Raises IQ of Room Air Conditioners

<u>Kühl headlines a wide variety of Friedrich innovative air</u> <u>conditioning solutions featured at 2017 International Home and</u> <u>Housewares Show</u>

San Antonio, Texas – For Friedrich, a leading U.S.-based manufacturer of air conditioners and other home environment products, true engineering beauty lies in what homeowners may not be able to see or hear.

That's the inspiration behind Friedrich's complete line of Kühl room air conditioners that was highlighted at the 2017 International Home and Housewares Show in Chicago, March 18-21. Friedrich is the only U.S.-based manufacturer to offer an entire line of room air conditioners with smart grid connectivity capability on the backend. The unit's ThinkEco smartAC platform makes it possible for utilities to connect, monitor and control these units during times of high energy use and strain on the power grid. With FriedrichLinkTM Wi-Fi connectivity homeowners also can remotely control their units via their computers and smart phones to set their comfort level from anywhere, anytime.

Friedrich Kühl not only offers brains, but beauty too, which in this case lies in the ears of beholders. Kühl is one of the quietest room A/C solutions on the market. Extra thick rubber grommets absorb vibration and reduce noise, while steel inner walls and extra dense insulation block outdoor sounds. The company has taken painstaking measures to ensure every moving part has been braced and insulated. Kühl's unique air path is more streamlined, drawing air away from moving parts and allowing for smoother airflow, delivering maximum conditioned air quality.

Known for product design innovation, Friedrich has a state-of-the-art lab at its San Antonio headquarters where the company's technicians continually innovate, advance and rigorously test the latest product design and sound reduction capabilities. According to Friedrich experts, it's that investment and attention to detail that has helped the company set industry standards for performance and innovation.

Friedrich's largest Kühl unit can produce up to 36,000 BTUs, and ENERGY STAR® qualified models are available in a variety of different sizes, starting at 6,000 BTUs. The Kühl series has cooling-only models and models with heat (heat pump or electric heat) in a full range of capacities so they can operate as year-round central-like systems. Friedrich Kühl units are available through authorized dealers and retailers throughout the nation.



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Email Marketing And The Service Contractor

Email marketing isn't perfect. However, when it is used correctly it is a powerful marketing tool. This is true in many industries, but it is especially true for services which offer annual service checks. Whether it is an automobile repair shop, dentist office or heating and air conditioning company, email is a cost-effective way to drive repeat business and a reoccurring revenue stream.

At the beginning of each season, successful contractors dive into their customer list sending direct mail and making phone calls to encourage former clients to schedule preventative maintenance. These strategies are tedious, timeconsuming and expensive.

Email marketing can be an effective addition to the program. It won't eliminate the need for phone calls or direct mail, but it will reduce dependence on those tools.

Here's how an effective service contractor email marketing program can work:

With email marketing, a service contractor can send one email to thousands of consumers at once, or stagger the campaign over a series of weeks to manage the call volume. Once the email has been designed, it can be used every year with little or no modification.

Segment your List

Another benefit of sending an email to promote the service before starting a phone or direct mail campaigns is it provides an opportunity to segment the list.

Group #1 – Loyal Fans

While this will probably be a relatively small group, they are very valuable. They will read the email, click the link and schedule an appointment. Your scheduler may have to follow up, but if your web contact form allows them to give you two or three choices of convenient times, you can often schedule the call without ever talking to the customer.

For busy, hard to reach customers this is a huge time saving for everyone.

These customers are also ideal prospects for annual maintenance agreements because they clearly understand the value of the service call. Add them to another list to follow up with a supplemental email after the service call.

Group #2 – Interested Prospects

These are people who read the email and click the link but don't schedule an appointment. Often it is because the form didn't load quickly or they were on their phone and it was hard to fill out the form, or maybe they just got distracted. Whatever the reason, these should be the first people you call because they were already in consideration mode.

A quick conversation may be all that is needed to complete the sale. Those you can't reach by phone should receive a shorter, reminder email.

Group #3 – Hard Sell

These are people who opened the email, but then didn't do anything else. This group was not motivated by your message. They may need a more informative communication which explains the value of the semi-annual maintenance visit.

Group #4 – Missed You

These are people who didn't open the email at all. Before you do anything else, resend the same email about one week later. Typically you will get another 10 - 15% of your audience to open the exact same email. When they do, segment them into the three groups above and follow up with a phone call or even direct mail.

Now you have a much smaller list to attack with phone calls and direct mail. But you won't need to go after these people until you exhaust your efforts on the first three groups.

Group #5 – Bounces

People move or they change email addresses so every time you send an email campaign, you should look at your bounces. Delete emails which have been suspended, check non-existent addresses. A typo when you entered an email into the system is often at fault.

Email marketing won't eliminate the need for phone calls or some direct mail, but the more consistent you are with your campaigns the less you will have to rely on expensive and timeconsuming methods.

Need help getting your campaign set up? Give us a call.



Lorraine Ball

After spending too many years in Corporate America in companies like Lennox, Carrier and Conseco, Lorraine said goodbye to the bureaucracy, glass ceilings and bad coffee.

Today you can find her at Roundpeg, a digital agency in Carmel, Indiana, building smart marketing strategies for businesses who want to use internet marketing tools to grow.

Roundpeg is a Master Certified Reseller for Constant Contact. If you are looking to improve your email marketing, or just get started, give Lorraine a call.

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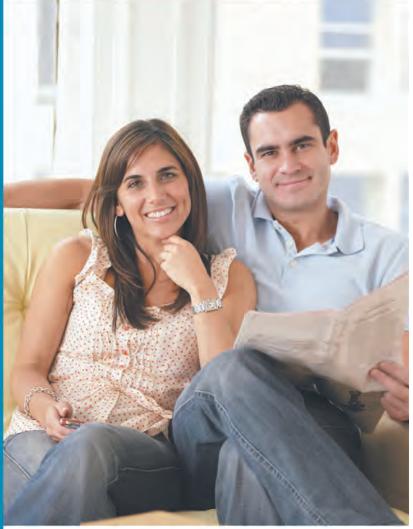
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Product News

Emerson and Goodman to Offer Affordable Comfort with 16-18 SEER Systems Featuring Copeland Scroll™ **Two-Stage Compressors**

Nashville – Emerson has announced that its next generation Copeland Scroll[™] two-stage compressor will be offered in Goodman Manufacturing's new 16-18 SEER systems.

The new Goodman 16-18 SEER systems featuring the Copeland Scroll twostage compressor provide contractors with an ideal way to help homeowners get the comfort and efficiency they

want at an accessible price. Two-stage systems run at full capacity or 65 percent, which helps keep humidity at bay while reducing energy use. The Copeland Scroll twostage compressors modulate mechanically by bypassing a portion of the gas in the scroll back to suction.

For more information, visit www.Emerson.com/ TwoStagePodcast and www. goodmanmfg.com.

Carrier Announces 2017 Hall of Fame Inductees

Two Texas dealers of the five total dealers recognized for customer service, community support and brand loyalty

John and Robert Freund -Comfort-Air Engineering, Inc.-San Antonio TX Larry Everett -Colony Air Conditioning and Heating-The Colony TX

YORK® advanced technologies redefine comfort in newest high-efficiency residential systems from Johnson Controls Variable capacity and advanced charge monitoring top list of features in new

YORK Affinity[™] Variable Capacity Residential Systems

Milwaukee – YORK® advanced technologies redefine comfort in the just-released high-efficiency YORK® Affinity[™] Variable Capacity Residential Systems from Johnson Controls

The new high-efficiency systems feature inverter-driven variable capacity technology, which dynamically adjusts capacity and airflow, unlike conventional systems that simply turn on or off. Air circulates more precisely and quietly, maximizing comfort while reducing energy consumption.

In fact, the systems' ENERGY STAR® Most Efficient qualified, up to 20 SEER YXV air conditioners and YZV heat pumps can reduce energy costs by as much as 50 percent compared to older 10 SEER units, and may qualify for utility rebates. Efficiency is enhanced by matched and communicating indoor equipment, coils and air handlers seamlessly integrated with the Wi-Fi®enabled YORK Affinity Hx[™]

Thermostat. The easy-to-use touch-screen thermostat allows homeowners to precisely control and monitor their home comfort systems anywhere they have internet access. In addition, communicating indoor and outdoor units enable a self-monitoring feature that allows a contractor to quickly identify and diagnose system issues-potential or immediate-and minimize interruptions to comfort.

A second feature unique among residential systems helps ensure units are charged correctly when installed. YORK's built-in Charge Assurance[™] monitoring on air conditioners and heat pumps provides a direct readout of high and low system pressures and suction and liquid line temperatures, while also calculating system superheat and subcooling, all without connecting gauges, sensors or accessories to the units. This helps ensure the system is properly optimized for faster installation and routine service, maximized service life and homeowner peace of mind. Several additional YORK

innovations further enhance homeowner comfort:

• QuietDriveTM incorporates a sound-reducing swept-wing fan blade, composite base pan and sound containment cloak to reduce typical outdoor operating sound levels.

• Climate SetTM enables contractors to set up systems faster and more accurately, by selecting from one of three preconfigured operating profiles-humid, dry or normal-based on climate and homeowners' specific needs.

• ClimaTrakTM — allows further fine-tuning of the blower for specific applications, whether to compensate for arid environments or maximize the use of additional air quality accessories. Contractors can offer improved indoor air quality with a variety of devices, including system-matched humidifiers, germ-killing UVC lights and high-efficiency MERV 16-rated filtration, for

reduced dust and contaminants. Designed, engineered

and assembled in the United States, system components are backed by the manufacturing expertise of Fortune 100 parent company Johnson Controls and an unmatched limited oneyear labor warranty, lifetime compressor and 10-year parts limited warranties on registered products. Highly Accelerated Life Testing (HALT) facilities aid in the systematic testing of components, including more than 20 years of accelerated operation testing for weather, humidity and temperatures as high as 125° F and as low as -10° F to ensure lasting performance and world-class quality.

In addition, full system testing is performed to Department of Energy (DOE) and CSA standard requirements. Units are also tested under the stresses found in shipping units by truck.

To learn more about YORK Affinity Variable Capacity Residential Systems, visit www.YORK.com/Affinity.

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Product News

Taco Comfort Solutions Introduces the LeakBreaker™ Water Heater Shut-Off

Taco's new LeakBreaker[™] is a water heater leak protection device that guards against flood damage from a leaking water heater. It consists of a control unit, a valve with actuator and a sensor.

This resettable, testable

protection device can be installed on any style water heater to shut off the incoming water supply, preventing additional water flow to a damaged water heater. The two-color LED light and audible alarm provides constant status of the LeakBreaker. The unit's plumb and plug design - with full-port valve and easily-removed actuator - is specifically engineered to permit new or retrofit installation. Components are pre-wired to simplify the installation process; just plug in the sensor, valve, power supply and/or batteries. LeakBreaker can be tested any time, and then be reset to guard against a future leak.

For more information, please visit www. TacoComfort.com.

TRC's Headquarters Move to Fort Washington, PA

Fort Washington, PA.- Effective Jan. 1st, the Thermostat Recycling Corporation (TRC) has moved its national headquarters to 500 Office Center Drive, Suite 400, Fort Washington, Pa. Located in Washington, D.C. since its 1998 inception, the move

positions them more centrally to major metropolitan hubs which have mandatory manufacture funding requirements.

For more information about TRC and to find a mercury-containing thermostat recycling location, visit thermostat-recycle.org.



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Reacond Associates **Receives ICOR's Top Sales** Award



Gordon McKinney with ICOR International and Frank Souders **President of Reacond Associates Inc**

Gordon McKinney, vice president of Indianapolis based refrigerant producer, ICOR International, presented Frank Souders, president of Reacond Associates, Inc. with their 2016 Sales Associate of the Year award at the AHR Expo in Las Vegas.

Dallas based Reacond Associates represent the ICOR line of products in Texas, Oklahoma, Louisiana, and Arkansas. ICOR's refrigerant, NU-22B, is the top selling R-22 direct replacement in North America and it exceeded all growth expectations in the Reacond assigned territory in 2016.

"Frank and his sales team went above and beyond to provide support to our customers, and to grow our business in their territory last year, and they are most deserving of the recognition," said McKinney.

"We truly appreciate the recogition and our team is aiming for back to back awards," said Souders.



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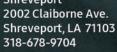
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Shearer Supply held their Diamond Dealer Meeting at the Gaylord Texan in Grapevine TX

The all day event was sponsored by American Standard and Samsung and featured guest speaker Aaron Ralston who was featured in the film 127 hours. The dealer meeting included training, guest speakers, great meals and a casino night.





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Century AC Supply held their Annual Golf Tournament at Longwood Golf Club in Houston The Tournament benefitted Camp Hope, a PTSD Foundation of America Outreach



1st Place Team of Brian Acome, Greg Boyt, Gerson Gavin and Brian Farrell



2nd Place Team of Greg Bohac, David Hargrove Sr, David Hargrove Jr and Larry Hayden



3rd Place Team of Jess Mattox, Andy Messina, Tony Messina and Cliff Messina











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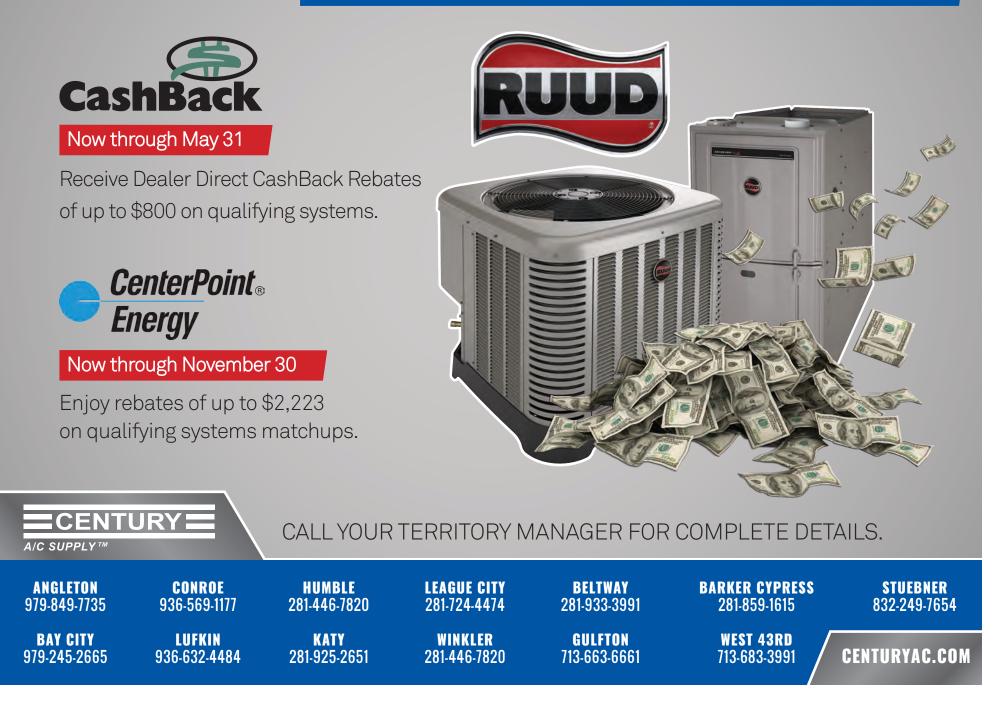


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Carrier Enterprise South Central Dealer Meeting was held in Ft Worth

The 2 day event was held at the Renaissance Worthington Hotel and featured training, a vendor fair, all meals and dealer awards.



Buddy LeBlanc and Jason Jacobs at the ICM Controls booth



Dave Mitchell, Mark Kun, Tommy Rogers and Mark Coleman at the Mortex booth



Keith Butler and Kent Gregory at the Advanced booth



CE South Central President Mike Gill addresses the crowd



David Mangum with US Motors

Kerri Embry at the VIVE Comfort

booth

Panel to Panel Metal Building Curb



Corey Hines, Frank Paolino and Donnie King



Earl Burleson at the Fieldpiece booth



Trina Scott and Tom Murrell at the Air King booth



Dan Salas and Kofi Apraku at Klein Tools



Jill Flint and Mark Gunder at Veto Pro Pac



Wayne Fitch and Rusty Patten with Carrier





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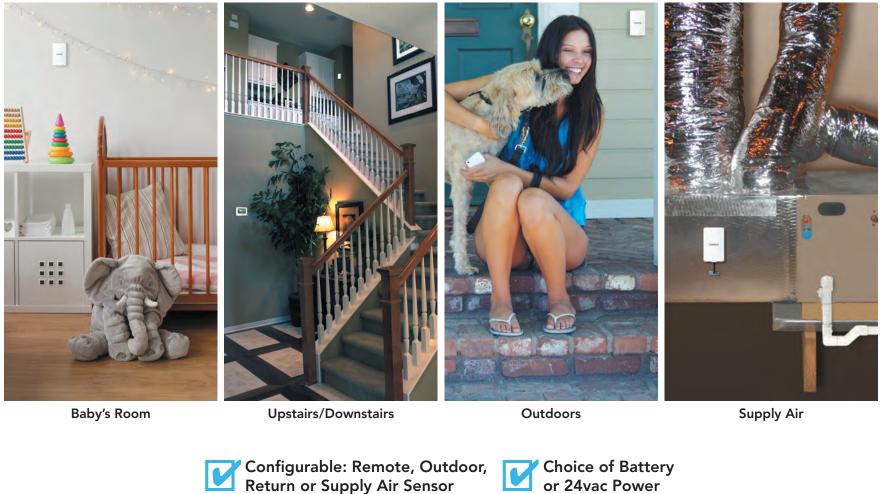
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Insco Distributing celebrated its Premier Performers event in February at the Westin Riverwalk Hotel in San Antonio

The annual event honors and recognizes Insco's top Ruud dealers throughout Texas and the greater Oklahoma City area. Thirty Seven companies along with representatives from Ruud were in attendance for the 3 day event. Honorees enjoyed an awards dinner, the attractions and nightlife of the Downtown Riverwalk, along with a breakfast meeting and golf at the Quarry Golf Club.



Insco ESM - Ed Tellez



Insco Marketing Manager - Lyle Wende



Darren & Bonnie Sigwald, John Long, Lonnie Hughes & Ken Beal



Insco RM - Adolfo Perez



Insco Ruud Premier Performers Awards Dinner



Ruud DSM - Mike Mullins



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Parker Follows Success of Braze-free ZoomLockTM Products with Line Expansion <u>Award-Winning Technology Introduced for Refrigeration, More Commercial HVAC Applications</u>

Las Vegas – With more than 1 million brazefree ZoomLockTM fittings already successfully installed, Sporlan Division of Parker Hannifin Corporation, the global leader in motion and control technologies, is expanding its line-up of connectors, tools and ZoomLock compatible components for more HVAC/R uses.

A winner of the 2016 AHR Expo Innovation Award, ZoomLock products are popular with HVAC/R contractors and technicians who are looking for more flexibility, safety

and efficiency, and with distributors and wholesalers who carry them.

ZoomLock technology works in both residential and commercial applications. The new tools are expected to be popular in large facilities such as supermarkets, hospitals, data centers, etc., where flame can be a problem. And with the variable refrigerant flow (VRF) market expected to grow to \$9.65 billion by 2021, ZoomLock products are positioned to be an extremely popular facility solution.

Using specially designed tool and the fitting.

 Jure 8, 2017

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ZoomLock crimping tools, Parker braze-free connectors are currently technicians just connect the deburred tube ends into the available in straight couplings, fitting (which has o-rings long radius 90-degree elbows, inside) and press the assembly tees, reducing couplings, slip couplings and cap connectors into place for a secure, leakfrom 1/4" to 1-1/8". Now free seal. Additionally, it requires no brazing or access fittings (extended adhesives, just the crimping couplings with Schrader Valve) and Y fittings are joining the line-up, which will allow technicians to reduce time they have spent

> past. Another exciting addition, a RIDGID® compatible jaw set that is compatible with the RIDGID® RP-200-B, RP-210-B, and RP-100-B Press Tools, will be available soon for those who already own the RIDGID® tools.

> brazing these fittings in the

The next generation 19kN tool that can accommodate 1-3/8" connectors along with the present offerings is expected in March.

Press-to-connect fittings were developed more than 20 years ago and have been widely adopted in the plumbing industry due to the significant timesaving, repeatability, and simplicity of installation. However, ZoomLock's patented design is the ONLY pressto-connect technology that is approved for HVAC/R operating pressures up to 700 psi. This truly is a groundbreaking technology for the HVAC/R industry aimed at increasing technician productivity. One technician can quickly do the connecting job alone, with no torch, no hot-work permits, no safety equipment, and no special experience. In just minutes, ZoomLock provides a clean, leak-proof connection. By eliminating concerns about gas and flames, ZoomLock also gives you more flexibility in where and when you can work, with no need to nitrogen-purge the lines.

Joe Kokinda, President and CEO of Professional HVAC/R Services, Inc., says that what surprised him most was how ZoomLock reduced safety risks and how easy it was to use. "Why someone who runs pipe in the HVAC/R trades doesn't use ZoomLock, is beyond me."

Visit www.zoomlock. com for additional information.

TACCA Local Chapters ROCK!

If you are not participating in your local TACCA chapter events and meetings, you are missing out! Great information, a great time, great opportunity to speak face to face to contractors and affiliates who want to KNOW ABOUT YOUR BUSINESS. Local Chapters ROCK!



TACCA Supports HB 3029!

Let's face it...the HVAC industry needs more technicians, and quality ones at that. How is TACCA working to help the "pipeline" of technicians go stronger? By supporting HB 3029 that has been filed in the 85th Legislative Session. This bill would do the following. 1) Set a voluntary career path for those individuals in technical training, technical college, community college HVAC programs, the military or within the current HVAC industry. 2) Align with Governor Abbott's 60x30 model...60% of Texans with a college degree or occupational certificate by 2030. 3) Promote an approved training program model that includes on the job training and classroom technical training. 4) Give certified technicians a quicker path to a contractors license by demonstrating a standard level of competency. 5) Align with SB 22, the Lt Governors proposal to introduce occupational programs including the TRADES back into Texas secondary schools by using the PTECH (Pathways in Technology, Early College High School) Visit www.capitol.state.tx.us and type in HB 3029 under the bill search to find out more.

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Texas Air Conditionir	ng Contractors Association		

Mission: Our mission is to promote quality and professionalism, help our members become more profitable, and enhance the HVAC/R industry's image with the consumer.

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It's On My Heart: Rules for Business Success

Some ideas for success in businesses I have seen and consulted with in the past, not just my business, I have worked with several companies that are large, profitable and dominate their market. One of the first concepts that I learned was that a positive attitude is essential today. Inc magazine just posted the Top 7 Reasons People Get Fired (www.inc. com/john-white/here-are-thetop-7-reasons-people-get-firedare-you-guilty-of-any-of-them. html). Number 2 was getting negative. Business is tough enough without an employee adding to the misery, so don't get caught up in office politics. Remain positive, more flies are caught with honey than an anvil. The exact quote escapes me, but you see where I am going.

Second concept is that we all need a mentor and a coach. No matter how long you have been in business, how large or small you are, a mentor and a coach can prove to be helpful. There is a difference. Ram Charan, in his business book **The Leadership Pipeline: How to Build the Leadership Powered Company,** says;

"What is the difference between coaching and mentoring? A. Coaching generally has to do with success in the current position, with some emphasis—say, 10 to 15 percent—on the next position. Mentoring is the reverse. Most of the emphasis is on the future, probably 80 to 85 percent; only 15 to 20 percent is focused on current performance." So could one person fill both

positions? Possible, but most find it is helpful to have two separate groups to work with. We see this today in mixed groups, where the group acts as a coach, helping other group members to improve processes and systems. In many cases the person who helped you get into the business (maybe the one you bought the business from) can be a mentor. They know what is going to happen next, sort of like your grandparents. They might not know how to order from Netflix, but they do know what happens when you ignore your teenagers for extended length of time.

Several quotes from How to Win Friends and Influence People by Dale Carnegie, a pioneer in human relations and how we can influence others.

"You can make more friends in two months by becoming interested in other people than you can in two years by trying to get other people interested in you." So quit talking about yourself, ask them about them.

"When dealing with people, remember you are not dealing with creatures of logic, but with creatures bristling with prejudice and motivated by pride and vanity." Human beings all make decisions the same way, emotionally, then we justify it with logic.

"Personally I am very fond of strawberries and cream, but I have found that for some strange reason, fish prefer worms. So when I went fishing, I didn't think about what I wanted. I thought about what they wanted. I didn't bait the hook with strawberries and cream. Rather, I dangled a worm or grasshopper in front of the fish and said: "Wouldn't you like to have that?"

Why not use the same common sense when fishing for people?" Ask the customer questions that reveal what they think is important, not what you think is critical. You may say, I wouldn't do that; it actually doesn't matter what you would do, it is not your house, not your decision. Some would say, not my circus, not my monkeys!

One final quote from the same book that is somewhat debatable, since it is over 80 years old.

years old. "About 15 percent of one's financial success is due to one's technical knowledge and about 85 percent is due to skill in human engineering to personality and the ability to lead people." Some say it is dated, and we are in a new time where this doesn't apply.

But according to Joy Jefferson, in the book published in 2014;

"About 15 percent of one's financial success is due to one's technical knowledge and about 85 percent is due to skill in human engineering to personality and the ability to lead people. It's absolutely great to be knowledgeable but without personal and communication skills this will get you nowhere. If you want to be successful you have to learn how to best interact with people from all walks

in life. Social skills and good interactions go a long way." —Joy Jefferson, Carnegie:

Carnegie, 70 Greatest Life Lessons

So it may still be relevant, even in these turbulent times. This is actually good news, since we don't have to be a master in the trade to be involved. We do need to know where to get technical answers, but the most critical element may be our ability to work with others.

So get your team on the same page, get them skills to help with the interactions they will find in the marketplace. Today the customer is rushed, skeptical, frustrated, and financially troubled. Much going on that they have no control over, it can be overwhelming. Throw in a unit that is down, a hot or cold house, they just may be over the edge. Make sure your team understands how frustrating it could be to come home to a home that is not comfortable, and do not let them say: I understand how vou feel, unless they have come home to a hot house. It is OK to say: that would be frustrating, let me go to work, and get to a solution as soon as possible. Smile with honesty and integrity, the customer has a filter that fake smiles will not go thru. And when you ask questions, shut up and listen, you may just hear a clue to what they want from the relationship. Thanks for being

involved, we'll talk later.



Jim Hinshaw

Upon graduating from the University of Missouri at Rolla, Hinshaw started his career in the air conditioning industry. Hinshaw's background includes positions as a manufacturer's rep, President of one of the oldest and largest air conditioning companies in Arizona, residential startup specialist for the Carrier Corporation, and an officer in a Carrier owned service agency.

Hinshaw enjoys training sales, technical, and management team members with companies that want to increase profits and grow to the next level. He has worked in all areas of the industry: manufacturer, distributor, contractor and now consultant. He has worked with companies that have sales in the billions per year and family owned businesses with only two employees. He can help with sales, organizational issues, marketing, how to set up the company for improved profitability, all phases of the business.

<u>RECTORSEAL</u>

He has provided highresults training for clients from Calgary, Canada to Adelaide, Australia. Hinshaw retired from the contracting business in 1999 when he formed his own training company, Sales Improvement Professionals, dedicated to bringing his real-world experience to help enhance your sales and marketing efforts.

Hinshaw can be reached at 602-369-8097, or via email at jimhinshaw@siptraining.com.

And now as an AUTHOR: "For those who might be interested, he has a collection of writings from the last 10 years. Stories of how one person can ruin a relationship with a customer, and how one can repair it! Stories of the loss of service in America, and how you can improve customer service today. Go to the following link for full details on how to make this collection yours!"

www.blurb.com/ bookstore/detail/2223484 to check out the book – first 15 pages are free, sample before you buy!

For more information please contact him at Sales Improvement Professionals, Inc., 1281 E. Magnolia, #D-145, Fort Collins, CO 80524; Office Pho: 970-635-5675; Cell Pho: 602-369-8097, or visit www. siptraining.com; or on Facebook: Sales Improvement Professionals, Inc



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Johnstone Supply San Antonio held an Open House and Vendor Fair

Customer appreciation event was held at their Broadway location and included lunch



AJ Jones with Honeywell



Grilled hamburgers and sausages were served on site



Cool Air was there



Jay Cunningham with Nu Calgon and Kelly Casey with Texas Reps



Oscar Morales with Owens Corning



John Chavez and Robert Gunder with Gunder Assoc and Danielle Howerton with Friedrich



The Peleton Crew with Rick Heyden



Green Air was there



David Pena and Mike Wallace with Johnstone and Steve Wood with Southwest HVAC Sales



Tim Truitt with Hugh Cunningham HVAC



Rick Heyden with Heyden Stanley Group at the Parker booth



The event was well attended from local contractor dealers



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South Florida-based RGF Environmental Opens Electro Mechanical Museum, Celebrating Technology & Innovation

Riviera Beach, FL – South Florida-based RGF Environmental Group, Inc., creator of advanced environmental products providing the world with the safest air, water, and food without the use of chemicals, has announced completion of its RGF Electro Mechanical Museum celebrating technology and innovation. The museum starts with the earliest developments of electrical machines from the 1700s and spans to the most advanced X-ray technologies of the 1900s.

This unique museum contains 642 pieces of rare antiquities by world-renowned inventors such as Thomas Kinraide, Sir William Crookes, George Westinghouse, Benjamin Franklin and Nikola Tesla. The vintage equipment represents precursors to RGF's technology with some of the world's earliest ultraviolet lamps, ion (static electricity) generators and the oldest American-made electrical transformers. They have been featured on the History Channel's "Modern Marvels," Travel Channel's "Mysteries at the Museum," and National Geographic's "American Genius," as well as many other documentaries around the world.

"The purpose of this museum is to preserve these rare early technologies and inspire future generations of innovators," said Ron Fink, RGF President/CEO. "The

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historical technology showcased at the museum led to the innovative technology used today at RGF. From the light bulb to the X-ray, invention embodies the American spirit and we are delighted to share these antiquities with residents and visitors of Palm Beach County."

The museum was unveiled to the public in February. It will be open to school groups and other organizations interested in the history of innovation and technology. Admission to the museum is complimentary and group visits can be arranged by calling Kelly Kendrick at 561-848-1826. It is located at the RGF headquarters at 1101 W. 13th Street, Riviera Beach.

RGF Environmental Group manufactures all of its products at its plant in Palm Beach County. The company, a U.S. engineering, design and manufacturing firm, manufactures over 500 environmental products and has over two million systems installed worldwide. The company ships products to, as opposed to importing from China.

HARDI Distributors Report 12.2 Percent Revenue Increase in January

Columbus, Ohio – Heating, Air-conditioning & Refrigeration Distributors International (HARDI) released its monthly TRENDS report, showing average sales for HARDI distributor members increased by 12.2 percent in January 2017.

The average annualized growth for the 12 months through December 2016 was 9.2 percent. This is the strongest annual pace since 2011 when comparing against the end of The Great Recession.

"HARDI distributors start 2017 at a fast clip," said HARDI Market Research & Benchmarking Analyst Brian Loftus. "The reported gain was helped by one extra billing day and being compared against a soft January 2016."

"Pricing will, and likely already has, started to impact this number in a positive manner," said HARDI Senior Economist Connor Lokar. "The US Producer Price Index contracted throughout much of 2015 and all of 2016, but rose 1.8% on average during the last three months. Essentially every raw material (agricultural commodities not included) is in a rising price trend."

The Days Sales Outstanding (DSO), a measure of how quickly customers pay their bills, is now at 46.2 days. "This is the best report for this time of year for this economic expansion," said Loftus. "Distributor customers are busy and paying their bills on time."

HARDI members do not receive financial compensation in exchange for their monthly sales data and can discontinue their participation without prior notice or penalty. Participation is voluntary, and the depth of market coverage varies from region to region. An independent entity collects and compiles the data that can include products not directly associated with the HVACR industry.

Stanley Black & Decker Completes Purchase of Craftsman Brand from Sears Holdings

New Britain, Connecticut - Stanley Black & Decker announced today that it successfully completed its purchase of the Craftsman Brand from Sears Holdings Corporation.

Craftsman has a rich legacy as an iconic brand within U.S. in Power & Hand Tools and Storage Products as well as a strong presence in Lawn & Garden Products. The breadth of brands under the Stanley Black & Decker umbrella will provide even more solutions to the end-user.

RGF Environmental's Electro Mechanical Museum and 100,000 Sq Ft Manufacturing Facility

The Museum is free and group visits can be arranged at their Riviera Beach FL location



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Construction Employment Jumps by 58,000 in February to Highest Level Since 2008

Association Urges Educators, Public Officials at All Levels to Spread the Word about Industry's High Pay and Opportunities While Enhancing Career and Technical Education Funding and Programs

Construction employment increased by 58,000 jobs in February to the highest level since November 2008 with gains in both residential and nonresidential segments, according to an analysis of new government data by the Associated General

Contractors of America. The association urged public officials to strengthen training and education programs to help students and current workers better prepare for careers in the high-paying construction field.

"These numbers match

what many contractors have been telling the associationthat demand remains strong for a variety of construction projects and that firms are still hiring, when they can qualified workers," find Ken Simonson, the said association's chief economist. "The increase from January to February was the largest one-month gain since 2007, which probably reflected the exceptionally mild weather conditions in much of the nation in February. However, the year-over-year growth was similar to the industry's

employment growth rates since last spring, showing that the job gains in February were not solely weather-related." Construction

employment totaled 6,881,000 in February, an increase of 58,000 from the upwardly revised January total and



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an increase of 219,000 or 3.3 percent from a year ago. The year-over-year growth rate was almost double the 1.8 percent rise in total nonfarm payroll employment, Simonson noted. Furthermore, average hourly earnings in construction amounted to \$28.48 or 9.2 percent more than the average for the overall private sector, he said.

Residential construction-comprising residential building and specialty trade contractorsadded 18,900 jobs in February and 136,200, or 5.3 percent, compared to a year ago. Nonresidential construction (building, specialty trades, and heavy and civil engineering construction) employment increased by 38,500 employees in February and 82,600 employees, or 2.0 percent, over 12 months.

Association officials noted that continuing growth in construction depends on having an adequate supply of new workers to replace those who retire or leave the industry for other reasons. The association urged lawmakers and government officials to expand and fund employment and training programs to equip students and workers with the skills needed to become productive construction employees.

"Average in pay construction is 9 percent higher than in the private sector as a whole, and opportunities for advancement are plentiful," said Stephen E. Sandherr, the association's chief executive officer. "But we need educators and government officials at all levels to revitalize and better fund programs to prepare the next generation of construction craft workers and make students aware of the career opportunities."



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CertainTeed has announced Benoit **Bazin as new President and CEO**



Danfoss has appointed Scott Cohen as Regional Business Development Manager



Fujitsu General America Names Kal Osman as Director of Product Management



Jim Beavers has been named as Director of Commercial Sales at Fresh-Aire UV



Mitsubishi Electric Appoints Brian Wright to Director of Educational Sales



Mitsubishi Electric Appoints Tom McSharry to Senior Director of Solutions



Trish Alfele has been named Contractor Support Specialist at RGF Environmental



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Insco Distributing's Downtown San Antonio branch was recognized by HTPG / Russell Refrigeration with their Outstanding Achievement Award for 2016



ABM Expands HVAC and Energy Solutions Presence in Dallas with Acquisition of Mechanical Solutions, Inc.

ABM (NYSE:ABM), a leading provider of facility solutions, announced that its ABM Technical Solutions group has acquired Mechanical Solutions, Inc., a provider of HVAC services, plumbing and building automation in the Dallas, TX area.

Mechanical Solutions, Inc. (MSI) has been providing high quality HVAC services and solutions to commercial and industrial clients in the Dallas/Fort Worth region for almost 20 years.

Paul Robinson, previous owner of MSI, will now serve as Vice President of Business Development for ABM Technical Solutions Group. Mr. Robinson was responsible for MSI's growth since 1997 and has more than 30 years of experience in the facilities services market.

Baker Distributing in League City TX held a Gree Mini-split Troubleshooting Class

Gerry Wagner, Director HVAC Technical Training for Watsco led the class with 48 contractors in attendance that included dinner





tdlr Texas Department of Licensing and Regulation

At their meeting held on March 1, 2017, the Texas Commission of Licensing and Regulation adopted the rule review of 16 Texas Administrative Code (TAC) Chapter 59, Continuing Education requirements, effective March 15, 2017.

The rule review adoption was published in the March 24, 2017, issue of the Texas Register (42 TexReg 1603)

TDLR encourages all persons interested in the Continuing Education requirements to review the rule review adoption. The adoption justification may be viewed at https://www.tdlr. texas.gov/rulejust.htm. At their meeting held March 1, 2017, the Texas Commission of Licensing and Regulation adopted the rule review of 16 Texas Administrative Code (TAC) Chapter 60, Procedural Rules of the Commission and the Department, effective March 15, 2017.

The rule review adoption was published in the March 24, 2017, issue of the Texas Register (42 TexReg 1604).

TDLR encourages all persons interested in the Procedural Rules of the Commission and the Department to review the rule review adoption. The adoption justification may be viewed at https://www.tdlr.texas.gov/rulejust2.htm .



Tacca Texas, with more than 4 decades of experience in training, licensing and certifying contractors across Texas, is your partner in obtaining your Texas HVAC/R license. Call us at 800.998.4822 to register today, or visit our website at www.tacca.org

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TACCA-GH, the Texas Air Conditioning Contractors Association- Greater Houston has over 60 years of experience in serving the contractors and the HVACR Industry. We strive every day to help small business in the Greater Houston area and aid in safety measures for the consumers. Working together we make the HVACR Industry more successful and more professional.

The "VALUE" of TACCA-GH is different for each individual company. With that being said, we offer a wide variety of benefits to help assist our members, no matter the company size, big or small. Our quality programs range between

- Discounted Technical, Professional and Business Training,
- Worker's Compensation Insurance Trust
- State-Approved Continuing Education
- Legislative Advocacy at the State Level
- Many Networking Opportunities

Sporting



You will also get this from TACCA Greater Houston when you join:

- Monthly meetings and social events for networking & information exchange.
- 22% Verizon Corporate Discount & 18% Discount for employees.
- FREE Associate Membership in Service Roundtable.
- Pre-Employment Screening Background Checks including Drug, Criminal History, Driving, etc...Discounts provided by several local Associate Members
- City of Houston Code Inspectors and TDLR- maintain a very Close relationship with the both to help advance and benefit the industry and our membership
- Discounted Educational Seminars- we offer a variety of classes ranging from but not limited to: marketing, management, technical, upper management, business and office staff classes
- Exxon Mobil Fuel Discounts 5¢ off per gallon ACCA members who enroll in our fleet card program can get a nickel a gallon rebate, plus access to complete reporting and management
- Workers Compensation Insurance Trust First Cardinal- Save up to 20% on your workers' compensation premiums
- Rapid Recovery Partnership: Rapid Recovery provides On-Site Cylinder Service. They come to you, recover the refrigerant from your cylinders and provide you with important EPA documentation.
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Main Shoot (100 targets) starts at 10AM

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Texas Air Conditioning Contractors Association

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Training Opportunities

TACCA (TDLR Provider #1126) has more than 40 years experience helping Texas contractors. Classes are available at a location near you or conveniently online. Register today!



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- April 8 Houston Hurst
- April 22 Burleson Rio Grande Valley

April 29 - Austin

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- April 22/23 San Antonio
- May 6/7 Austin
- May 19/20 Red Oak (DFW area)

Contact TACCA at education@tacca.org or call 800/998-HVAC (4822). Limited seating, so register early!



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EDUCATION / CALENDAR OF EVENTS

Insco's April Training and Events Schedule

Insco Distributing, Inc. offers some of the best training available in the HVAC/R industry. With over 100 years of experience, we provide hands-on and classroom training at 8 facilities in Texas and Oklahoma. Most courses offer CE credits and our goal is to provide the needed skills and expertise to help our customers thrive in this evolving and competitive industry. Visit: inscohvac.com to see the complete schedule of spring semester classes.

El Paso

Tuesday, April 4th – Mitsubishi 4 Hour M & P Series Field Service Seminar from 8am – 12pm located at 11500 Rojas Drive Suites A and C El Paso, TX 79936l Only \$80

Grapevine

Tuesday, April 4th – Residential IAQ & ERV Systems from 8am – 12pm located at 1300 Minters Chapel Suite 500 Grapevine, TX 7605 Only \$80

Tuesday, April 11th – Ductless Mini Splits 301 from 8am – 5 pm located at 1300 Minters Chapel Suite 500 Grapevine, TX 7605l Only \$80

Houston

Tuesday, April 4th – York Dealer ICF 2017 Utility Rebate Training from 10am – 1pm located at 14820 North Freeway, Ste. 500 Houston, TX 77090l Only \$80

Wednesday, April 5th – York Residential Communicating Controls from 8:30am – 12:30pm located at 10460 S. Sam Houston Pkwy. West Houston, TX 77071| Only \$80

Thursday, April 6th – York Dealer ICF 2017 Utility Rebate Training from 10am – 1pm located at 10460 S. Sam Houston Pkwy. West Houston, TX 770711 Only \$80

Wednesday, April 12th – York Heat Pump Operations & Diagnostics from 8:30am – 5pm located at 10460 S. Sam Houston Pkwy. West Houston, TX 77071| Only \$100

Thursday, April 27th – Mitsubishi 4 Hour M

& P Series Field Service Seminar from 8:30am – 12:30pm located at 14820 North Freeway, Ste. 500 Houston, TX 77090l Only \$80

McAllen

Tuesday, April 18th – System Evacuation for the HVACR Pro from 8am – 12pm located at 1218 East Laurel Mc Allen 7850l Only \$80

Oklahoma City

Thursday, April 13th – Ruud Air Properties and Measurements from 8am – 12pm located at 3407 E Reno Oklahoma City, Oklahoma 73117l Only \$80

Thursday, April 27th – Ruud Single Stage Air Conditioning from 8am – 12pm located at 3407 E Reno Oklahoma City, Oklahoma 73117l Only \$80

San Antonio

Wednesday, April 5th – System Evacuation for the HVACR Pro from 8am – 12pm located at 2403 Freedom Drive San Antonio TX 78217 Only \$80

Wednesday, April 12th –Ruud residential Communicating Controls from 8am – 12pm located at 2403 Freedom Drive San Antonio TX 78217| Only \$80

Wednesday, April 12th – Ruud Inverter Technology Certification from 12:30pm – 4:30pm located at 2403 Freedom Drive San Antonio TX 78217l Only \$80

Wednesday, April 12th – TDLR Law from 4:30pm – 5:30pm located at 2403 Freedom Drive San Antonio TX 78217| FREE

Tuesday, April 25th – Thursday April 27th – Residential HVAC System Performance from 8am – 5pm located at 2403 Freedom Drive San Antonio TX 78217l Call NCI

Victoria

Thursday, April 6th – System Evacuation for the HVACR Pro from 8am – 12pm located at 3803 N John Stockbauer Victoria, TX 77904l Only \$80

Visit inscohvac.com to sign up!





Product News

Cooper-Atkins' EnviroTrak™ Software Version 5.0!

Cooper-Atkins® releases its new wireless monitoring software, $EnviroTrak^{TM}$, specifically designed for food processing and industrial applications.

The EnviroTrak system is used to monitor ambient spaces and equipment that includes refrigerators, freezers, holding tanks and fillers, to protect stored goods, food products and other items sensitive to spoilage.

Version 5.0, provides users with a customizable interface and provides instant alert notifications including escalations that require acknowledgement and documentation of corrective actions. The EnviroTrak system provides real-time data as well as historical input that helps verify equipment malfunctions and inconsistencies. It is available in 900 MHz or 802.11 Wi-Fi bandwidths (but can operate as a hybrid system, utilized when

both bandwidths are operating).

EnviroTrak offers a comprehensive NIST solution and ISO17025-certified options. The system allows for an unlimited number of monitoring points in an unlimited number of locations or buildings with a single software platform, thus requiring far less IT resources to maintain and manage your data.

Cooper-Atkins Corporation, headquartered in Middlefield, CT, has been a leading manufacturer of environmental solutions since 1885. Cooper-Atkins serves the Foodservice, HVAC and Healthcare markets and has built a solid reputation as a leading manufacturer and provider of quality time, temperature, and humidity instruments. Led by Carol P. Wallace, President and CEO, Cooper-Atkins is a Certified Women Owned Business and proud member of the WBENC.

Nortek Global Hvac Launches New 96% Efficient Furnace

<u>Model FG7TE/FG7TN features 16-speed ECM blower motor</u>

St. Louis — Nortek Global HVAC, a leading manufacturer of energy-efficient, HVAC systems, is adding a new 96% AFUE gas furnace to its lineup. Model FG7TE/FG7TN comes with a factory-installed ECM motor and programmable control board. The new furnace meets ENERGY STAR requirements and qualifies for local utility rebates and the U.S. federal tax credit.

The Nortek Global HVAC fixed-torque ECM blower motor is programmable to 16 different speeds for both heating and cooling operation modes, making it extremely adaptable to challenging high-static applications as well a greater range of heating and cooling capacities. Nearly 100% of the fuel used to power the unit is converted into useful heating power. The new furnace also features:

• SmartLite® hot surface igniter made of silicon nitride for long igniter life

- On board jumper shunt for two-stage operation from a single-stage thermostat
 Dehumidification terminal to reduce initial
- airflow for maximum humidity removal
- Three LED status lights to simplify troubleshooting

Model FG7TE/FG7TN joins the company's 95% AFUE furnaces, including another model with an ECM motor, a single-stage model with multi-speed non-ECM blower motor and two multi-stage models.

Model FG7TE/FG7TN is available in the Broan®, Frigidaire®, NuTone®, and Westinghouse® brands of HVAC equipment. Similar model MGC2TE/MGC2TN is available in the Maytag® brand.

For more information about innovative Nortek Global HVAC products, contractors and distributors should visit nortekhvac.com.

Armstrong Announces Winners of Its Harley Davidson Motorcycle Promotion

<u>Texas Contractor & Counter Person</u> <u>Are the Two Big Winners</u>



Ted Parker with Hugh Cunningham Co, Michael McCarthy with Armstrong, Winners Keith Craddick and Manual and Lupe Lopez, and Allen Ruddick with Hugh Cunningham Co

Toronto – Armstrong Fluid Technology announced that the winners of brand new Harley Davidson Sportster motorcycles in its *Cruisin' with Armstrong* promotion were a plumbing contractor and a counter sales person from Texas.

Manuel Lopez, owner of Conquistador Plumbing in Lubbock, Texas, was the winner of the first Harley of a random draw in the *Cruisin*' *with Armstrong* promotion that provided US contractors with a \$5 Visa Gift Card and one entry into a draw for the motorcycle every time they purchased an ASTRO or COMPASS circulator.

As the counter sales person who sold Lopez the Armstrong circulator at Morrison Supply Company in Lubbock, Texas, Keith Craddick also won a new Harley Davidson Sportster.



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Mitsubishi Electric Opens New Office in Dallas-Fort Worth Area

















Winsupply Selects Vendors of the Year for 2016

Dayton, Ohio – Winsupply has selected its annual Vendors of the Year for 2016 in their respective product categories.

The Winsupply Preferred Vendors that won in each category were chosen based on volume sold over a period of years, being one of the leaders in growing the business, selling to a breadth of locations that buy the vendor's type of product, and having no major issues during the past year. The winners of Vendor of the Year include: HVAC: Johnson Controls Industrial: NIBCO Plumbing Finished Goods: American Standard Plumbing Rough-In: NIBCO Pumps: Liberty Pumps Tools: Milwaukee Electric Tool Waterworks: A.Y. McDonald National Account Manager: Mark Terrel of American Standard, and Bobby Leggett of Johnson Controls.



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Are You A Member? Become A Member of Women In HVACR Today! Visit www.WomenInHVACR.org to join.

Our Mission:

Women in HVACR exists to improve the lives of our members by providing professional avenues to connect with other women growing their careers in the HVACR industry. We empower women to succeed through networking opportunities, mentoring and education.

Our Visions

Women in HVACR will be recognized as the premier organization for women in the HVACR industry, intent on providing multiple avenues for women to connect and grow, both professionally and personally.

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ASHRAE, founded in 1894, is a global society advancing human well-being through sustainable technology for the built environment. The Society and its more than 56,000 members worldwide focus on building systems, energy efficiency, indoor air quality, refrigeration and sustainability. Through research, standards writing, publishing, certification and continuing education, ASHRAE shapes tomorrow's built environment today. More information can be found at www.ashrae.org/news.

ASHRAE Awards More Than \$118,000 to Fund 26 Undergraduate Projects in Eight Countries

Atlanta – ASHRAE announced its 2017 Undergraduate Program Equipment Grants – which encompasses a group of 26 undergraduate projects led by students from around the world who are poised to continue ASHRAE's commitment of shaping tomorrow's built environment today. The awarded grants total more than \$118,000 and will help the winning students complete their undergraduate projects.

The Undergraduate Program Equipment Grants is an ASHRAE program that provides grants to engineering, technical and architectural schools worldwide. Its goal is to increase student knowledge, learning and awareness of the HVAC&R industry through the design and construction of senior projects. Grants are used to fund equipment and supplies for senior projects and two-year technical school projects that focus on ASHRAE-related topics.

More than 46 entries were received and evaluated for this year's grants. The winning projects were chosen based upon guidelines that include: relevance as an ASHRAErelated topic; long-term student impact of the project; amount of funding requested; and the participating students' involvement with ASHRAE.

ASHRAE Goes West, Takes Annual Conference to Long Beach, Calif. June 24-28

Atlanta – ASHRAE is pleased to host industry professionals and experts at its upcoming Annual Conference from June 24-28. The five-day event boasts eight conference tracks, tours, social events and a keynote message from Derreck Kayongo, CEO of the Center for Civil and Human Rights. Additionally, 2017-18 ASHRAE President Bjarne W. Olesen, Ph.D., Fellow ASHRAE, Life Member, will unveil his presidential theme during the President's Luncheon on Monday, June 25.

Registration is now open for the event, which will take place in Long Beach, Calif. at the Long Beach Convention and Entertainment Center. Committee meetings will be held at the Hyatt Regency Long Beach and the Renaissance Long Beach.

Among the conference's most anticipated elements, this year's Technical Program features several new tracks, including one on net zero energy (NZE) – a topic that has been at the forefront of the building industry recently, especially in California.

The Technical Program will address the benefits of NZE, how to achieve construction goals in the design and operation of buildings, how Title 24 of the Energy Efficiency Standards for Residential and Nonresidential Buildings will require all commercial buildings to be NZE by 2030, and more.

The conference's fifth annual Research Summit will report the latest research results on building science and renewable energy and its impact as we move toward NZE buildings.

ASHRAE Learning Institute will offer two full-day seminars, and eight half-day courses during the conference. Courses include Efficient Energy Management in New and Existing Buildings; Designing High-Performance Healthcare and HVAC Systems; and High-Performance Building Design: Applications and Future Trends. More information can be found at www.ashrae.org/longbeachcourses.

Those interested in sitting for one of six ASHRAE certification exams must apply by June 2. The exams include: Energy Assessment, Energy Modeling, Commissioning, Healthcare Facility Design, High-Performance Building Design and Building Operations. Learn more and apply at www.ashrae.org/longbeachexams.

Learn more and register for the 2017 ASHRAE Annual Conference at www.ashrae.org/longbeach.

Former ASHRAE President Thomas Watson Awarded Institute of Refrigeration's J&E Hall Gold Medal

Atlanta – Thomas Watson, a former ASHRAE president and retired chief engineer at Daikin Applied, recently received the Institute of Refrigeration's (IOR) J&E Hall Gold Medal Award for his ground-breaking work to improve the efficiency of chillers and industrial heat pumps.

Watson's work included the introduction of large capacity oil-free magnetic bearing compressors and the first centrifugal chiller with zero-ozone depleting potential. He is currently working on the safe application of low GWP flammable refrigerants.

The J&E Gold Medal Award is one of the industry's most prestigious honors and recognizes the most noteworthy practical contributions in the field of refrigeration. Watson was presented with the gold medal and a check for £5,000 by IOR president Steve Gill at the IOR annual dinner in London in February.

He is also currently the chair of the Air Conditioning, Heating & Refrigerating Technology Institute Research & Technology Flammable Refrigerants Subcommittee, where he is helping conducti research into the safe application of low global warming refrigerants that are flammable. This is an international research program that is being conducted jointly with ASHRAE and the U.S. Department of Energy.

ASHRAE Revises Energy Auditor Certification to Meet DOE Guidelines

Atlanta – ASHRAE announces revised requirements for its energy auditor certification, Building Energy Assessment Professional (BEAP). The revised requirements, which will take effect Thursday, March 16, 2017, will provide earners with recognition by United States government agencies for contracts requiring energy audit services.

ASHRAE's revised energy auditor certification program will validate competency against the Better Buildings Workforce Guidelines scheme requirements for the Building Energy Auditor set forth by the National Institute of Building Sciences (NIBS) Commercial Workforce Credentialing Council (CWCC). The goal of this adjustment is to achieve U.S. Department of Energy (DOE) recognition by the summer of 2017 of services provided by these certificants.

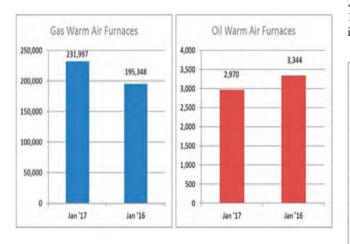
Current ASHRAE BEAP certifications will renew against these new scheme requirements beginning in 2018.

ASHRAE had a role in developing the Guidelines through its participation on the Board of Advisors for the NIBS' CWCC. The CWCC works to establish voluntary national guidelines to improve the quality and consistency of commercial building workforce credentials.

AHRI Releases January 2017 U.S. Heating and Cooling Equipment Shipment Data

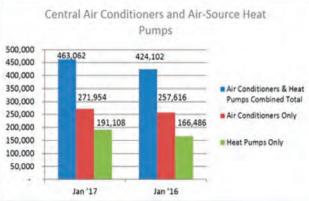
Warm Air Furnaces

U.S. shipments of gas warm air furnaces for January 2017 increased 18.8 percent to 231,997 units, up from 195,348 units shipped in January 2016. Oil warm air furnace shipments decreased 11.2 percent to 2,970 units in January 2017, down from 3,344 units shipped in January 2016.



Central Air Conditioners and Air-Source Heat Pumps

U.S. shipments of central air conditioners and air-source heat pumps totaled 463,062 units in January 2017, up 9.2 percent from 424,102 units shipped in January 2016. U.S. shipments of air conditioners increased 5.6 percent to 271,954 units, up from 257,616 units shipped in January 2016. U.S. shipments of air-source heat pumps increased 14.8 percent to 191,108 units, up from 166,486 units shipped in January 2016.



U.S. Manufacturers' Shipments of Central Air Conditioners and Air-Source Heat Pumps

Month			Year-to-Date		
Size Description (000) BTUH	Total	% Change from 2016	Size Description (000) BTUH	Total	% Change from 2016
Inder 16.5	18,091	+1	Under 16.5	18,091	+1
6.5-21.9	56,433	+15	16.5-21.9	56,433	+15
2-26.9	86,341	+9	22-26.9	86,341	+9
7-32.9	66,584	+3	27-32.9	66,584	+3
3-38.9	92,182	+10	33-38.9	92,182	+10
9-43.9	33,726	=11	39-43.9	33,726	+11
4-53.9	49,456	+13	44-53,9	49,456	+13
4-64.9	40,830	+6	54-64.9	40,830	*6
5-96.9	7,343	+5	65-96.9	7,343	+5
7-134.9	5,288	*12	97-134.9	5,288	+12
35-184.9	3,297	+8	135-184.9	3,297	+8
85-249.9	1,385	+14	185-249.9	1,385	+14
50-319.9	1,002	+36	250-319.9	1,002	+36
20-379.9	289	+27	320-379.9	289	+27
80-539.9	308	+26	380-539.9	308	+26
40-639.9	229	+44	540-639.9	229	+44
40-799.9	88	+100	640 & Over	88	+100
00.0-899.9	55	+100	800.0-899.9	55	+100
00.0-999.9	50	+100	900.0-999.9	50	+100
,000.0-1,199.9	26	+100	1,000.0-1,199.9	26	+100
,200.0 & Over	59	+100	1,200.0 & Over	59	+100
OTAL	463,062	+9	TOTAL	462,872	+9

6 9 1: 11 2: 3: 5: 6 8: 9 1. 1, 7

BTUHsof64.9 and below are for residential units; 65.0 and above for commercial.

The RSES Southwestern Regional Association held their annual Meetings in Round Rock TX













RSES San Antonio newest member Billy Jo Sanchez

The speaker for the evening was A.J. Peterson Field Market Coordinator for DeWalt Tools of Central Texas



A.J. is presented his Certificate of Appreciation by Gary Edmund CMS

The Refrigeration Association of San Antonio meets on the third Thursday of every month in the Beethoven Maennerchor Hall at 422 Pereida.

There will a 30-minute education session at 6:30 PM prior to the meeting.

Any special 30-minute requests should be directed to the Education Chairman, Dallas Lesley CMS. Contact him via email. subsailor.ret78@yahoo.com.















This month we will discuss ECM Motors. This course will take you through the different ECM motor technologies. You will be able to troubleshoot an ECM motor to determine whether the motor or electronic module is operating properly. Also a quick refresher on FHP motor teardown and parts Our guest presenter, is David Starich the Business Development & Training Manager at Nidec Motor Corporation. Please reserve this date now, you do not want to miss this class.

And don't forget one of the benefits of RSES membership is access to tons of technical data and articles on www.rses.org and a subscription to the **RSES** Journal.



This months education session will be the UniWeld Flame Safety course. Some topics that will be discussed include the Fire Triangle, Fuel Gases and Cylinders, Alloys, Nitrogen Regulators and Flow Indicator, Flame Tools, Flame Tool Set Up and Safety and Brazing Techniques. Please reserve this date now, you do not want to miss this class. Our presenter, Warren Finney has 30+ years in the HVAC/R Industry, from technician to many years at the wholesale level to the 18 years as a manufactures Rep. He is currently Principal Member, Technical Advisor, & Engineering Consultant with Southwestern HVAC Sales, LLC.

> And don't forget one of the benefits of RSES membership is access to tons of technical data and articles on www.rses.org and a subscription to the **RSES** Journal.

RSES Houston Chapter meets on the 1st Tuesday of each month from September to May You can check for upcoming dates/locations at http://www.rses-swra.org/Houston.html



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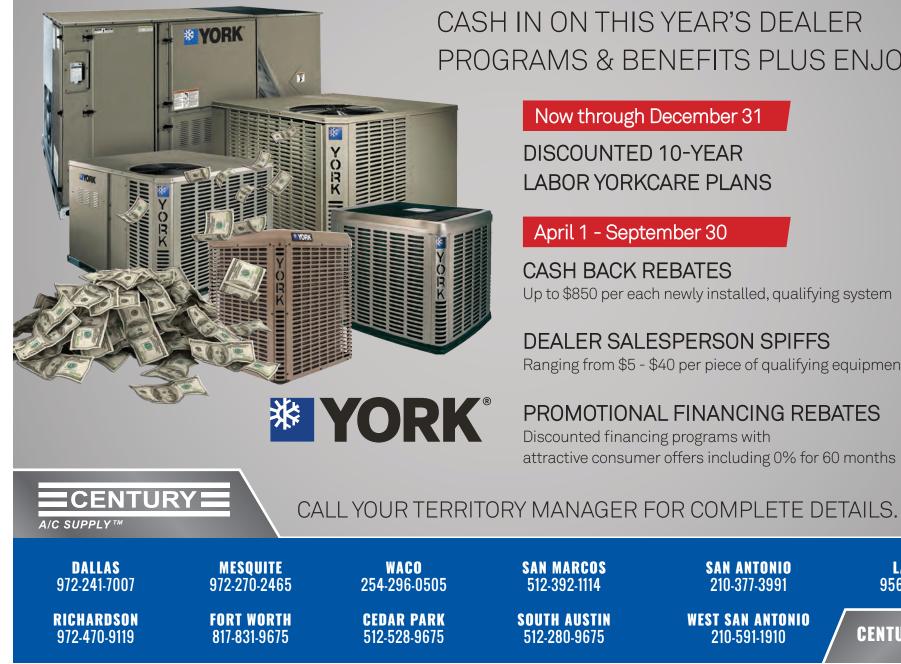
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