

Vol. 37, No 4 www.AC-Today.com | Serving the HVACR and Plumbing Industries Since 1986

#### Solar Supply Manager's Meetings

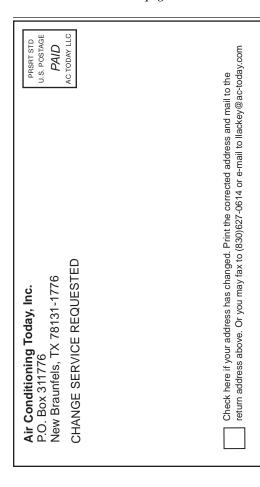


Pictures on page C2.

#### Carrier South Texas Grand Opening in Austin TX



Pictures on page C4.



## **Coburn Supply Company Acquires** Bay Electric Supply, Inc. Property and Assets

Beaumont, TX – Coburn Supply Company announces the acquisition of Bay Electric Supply, Inc. property and assets located in League City, TX.

Bay Electric Supply has been a family-owned and operated, fullline electrical supply store since its founding in 1978. This longstanding League City location now joins the more than 60 Coburn's branches and Showrooms alongside three Coburn's distribution centers to serve customers across the South.

"The addition of Bay Electric Supply allows Coburn's to expand our support in the metro-Houston area," says Patrick Maloney, President of Coburn Supply



Coburns Leadership-Michael Maloney and Patrick Maloney

Company. "We are proud to continue to provide top quality products and excellent service to professional and homeowner

customers in East Texas."

Coburn's will retain all Bay Electric Supply employees and focus the location on electrical and HVAC products, offering the stellar support, service and solutions that customers expect from Coburn's.

About Coburn Supply Company

Since 1934, Coburn Supply Company has served both residential and commercial by distributing consumers plumbing, electrical, waterworks and HVAC products and services. With more than 60 locations three centrally-located and distribution centers serving Texas, Louisiana, Mississippi, Alabama and Tennessee, the company also provides product availability for customers everywhere via the website www.coburns.com.

## ACCA Announces 2023 Contractors of the Year Finalists

Alex, VA- The Air Conditioning Contractors of America (ACCA) Virginia Beach, VA announces its 2023 Contractors of the Year finalists.

The finalists in the commercial category are:

- Gillette Air Conditioning Co. Inc., San Antonio, TX
- · Hickory Sheet Metal Co., Inc., Hickory, NC
- Oliver Heating & Cooling, Morton, PA
- The finalists in the residential category are:
- · Classic Air's One Hour Heating & Air Conditioning,

#### Johnson Supply St. Patrick's Day **Open House**



Pictures on page C6.

- Hiller Plumbing, Heating, Cooling, Electrical, Nashville, TN
- · Korte Does It All, New Haven, IN be selected.

The 2023 Contractors of the Year awards will be presented at the Exclusive Awards & Welcome Reception, April 2, 2023, and throughout the ACCA 2023 Conference and Expo, April 2 - 5, 2023, at the New Orleans Marriott in New Orleans, LA.

#### WinSupply Corpus Christi Grand Opening



Pictures on page C8.

TODAY

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## Danfoss Formally Completes Acquisition of German Compressor Manufacturer BOCK GmbH



**Frickenhausen/Nordborg** – Danfoss has officially finalized its acquisition of BOCK GmbH—a world leader in CO2 and low-GWP compressors, a deal which was first announced late last year.

The completion of the acquisition reinforces Danfoss' position as a preferred destination for greener cooling and heating solutions. Today's announcement is made in parallel with Danfoss releasing strong 2022 results, which demonstrate the huge growth potential in products and solutions that contribute to meeting global and regional climate goals.

Unifying these two strong brands adds BOCK's 90 years of compressor innovation to Danfoss' decades as a full-solution leader. BOCK's best-in-class technology is a natural fit for Danfoss' existing compressor portfolio and will accelerate decarbonization with climate-friendly and energy-efficient cooling and heating solutions.

BOCK's team of 400 dedicated experts and specialists

officially become a part of the Danfoss family on March 1, 2023.

BOCK's renowned CO2 and low-GWP semi-hermetic reciprocating compressors and condensing units expand Danfoss' position as a full-service provider for greener cooling and heating solutions from products and solutions to components and support. All backed by a global presence. The brands' shared commitment to innovation, expertise and support will help fasttrack decarbonized cold chain and heating systems worldwide.

Kristian Strand, President, Danfoss Commercial Compressors says:

"When there's more than one road to decarbonization, there's no such thing as too many solutions. By adding BOCK's world-leading technology to Danfoss' extensive portfolio of compressors, valves, controls, heat exchangers, and sensors, we SEE DANFOSS PG.5

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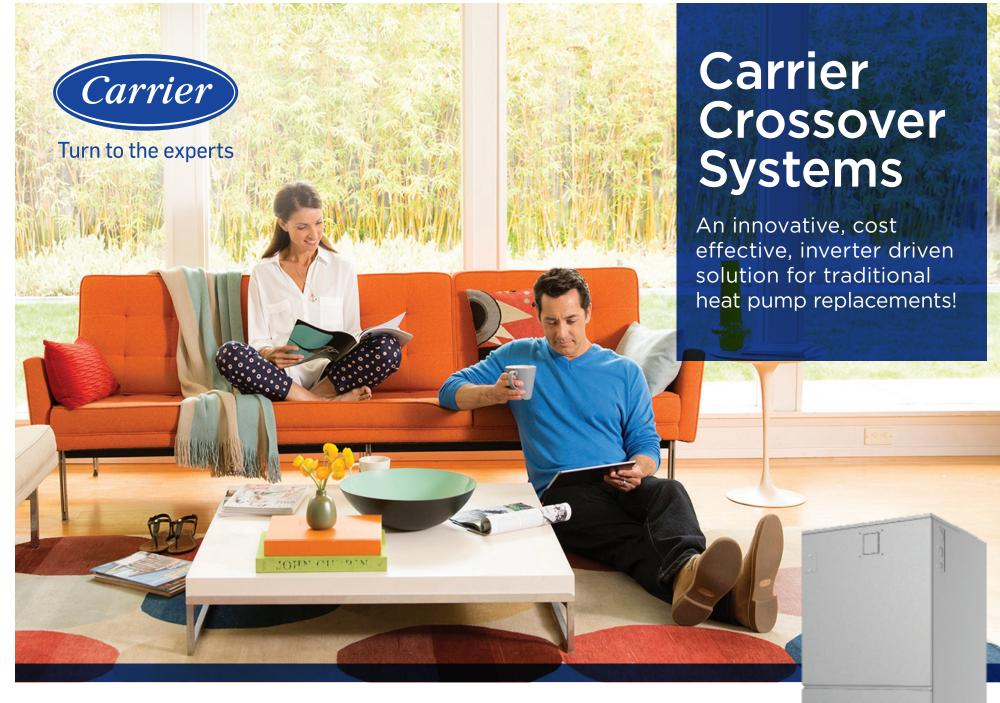
Waco

West San Antonio

### **TO LEARN MORE:**



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The latest in crossover technology now includes the 40MUAA/38MURA variable speed, inverter driven air handler system in 1.5 - 5 tons!

#### Heat Pump Features:

- Up to 18 SEER2, 9.8 HSPF2 and 12.4 EER2
- Factory installed 24V interface in both indoor and outdoor unit allows use of 3rd party thermostat
- Uses conventional line set sizes insulation required on suction line only
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- 4-way installation (Up flow, Down flow, Right, Left)
- Pre-installed EEV & 24V interface
- Static pressure up to 0.8 in. W.G.
- New, easier to install electric heater options EHKMBXXKN (5kW 25kW)
- Compatible with select DGAPAXXX Infinity<sup>®</sup> Air Purifiers
- Standard or 24V control options

   KSACN1001AAA wall mount controller (sold separately)
  - 24V third party thermostat (Sold separately)

Scan QR to shop Carrier Crossover Systems





#### **Product News**

## Venstar Displays Explorer-IAQ and Connected Thermostats at the Restaurant Facility Management Association Annual Conference

#### Award-Winning Explorer-IAQ thermostat's Air Patrol feature automatically monitors, measures and helps to control indoor air quality

**Chatsworth, Calif.** — Venstar®, a prominent controls and energy management systems provider, today announced it will display its award-winning Explorer®-IAQ, Explorer Mini and ColorTouch® connected thermostats at the Restaurant Facility Management Association (RFMA) Annual Conference being held March 21–23, 2023, in San Antonio, Texas. Venstar will be at booth Number 1107. Venstar's technology and indoor comfort solutions are used in millions of residences and light commercial applications across the United States, Canada and Mexico. "Venstar's Explorer-IAQ thermostat's Air Patrol feature gives restaurant facilitators the confidence that their indoor air quality is continuously monitored and filtered," said Steve Tudhope, vice president of Sales at Venstar. "With a choice of connected thermostats, including Explorer-IAQ, Explorer Mini and ColorTouch, Venstar has the right energy controls for virtually any restaurant chain."

Explorer-IAQ Air Patrol Senses Air Quality and Automatically Filters Air



Offer Valid April 1st, 2023 through June 30th, 2023 Visit AppionTools.com for promotional offer details. Proof of Purchase is Required. ©2023 Appion Inc. All Rights Reserved. Pat. Info. at www.AppionTools.com. Venstar's Explorer-IAQ Wi-Fi® thermostat's Air Patrol® feature is a built-in indoor air quality sensor that continuously monitors and measures the indoor air quality (IAQ). If the air quality falls below a user-selectable level, Explorer-IAQ circulates the air through the HVAC's filtration system and asserts an AUX output until the air reaches an acceptable level. Users can be alerted to any unhealthy air quality remotely using Venstar's free Skyport® Cloud Services and Skyport mobile app.

Explorer-IAQ has won many industry awards, including the BIG Innovation Award, Commercial Integrator BEST Award, TMC Pandemic Tech Innovation Award and the IoT Evolution Product of the Year Award.

#### Explorer Mini and ColorTouch Wi-Fi Thermostats Give Users Control

Venstar's Explorer Mini and ColorTouch connected thermostats are Wi-Fi-enabled for remote monitoring and control using Venstar's free Skyport Cloud Services and Skyport Mobile App. Most models are OpenADR certified, enabling users to participate in utility-generated events, and are Title 24 certified, including Equipment Fault Detection Diagnostics (FDD). Select models also offer humidity control.

## Skyport Cloud Services Provide Remote Monitoring and Control of Wi-Fi Thermostats

Compatible with Venstar's Wi-Fi thermostats, including ColorTouch, Explorer-IAQ, Explorer and Explorer Mini models, Venstar's free Skyport Cloud Services allow users to remotely monitor and control their Venstar Wi-Fi thermostats. Using Venstar's Skyport Mobile App on Apple iOS® and Android<sup>TM</sup> mobile devices or directly from the Web, users can instantly access and control multiple thermostats at numerous locations.

#### **DANFOSS** con't

are simply consolidating our position as the leading destination for greener cooling and heating solutions. This is an exciting day for both brands. By combining our respective expertise, we will help accelerate energy efficiency and the global transition to natural and low-GWP refrigerants."

With a combined history of almost 200 years, a pre-existing close partnership, and compatible values, BOCK and Danfoss are focused on providing seamless business continuity and increased options for customers of both brands. Joining the Danfoss Commercial Compressors division, BOCK will become a distinct product brand name for semi-hermetic reciprocating compressors.

Dr. Marcus Albrecht, CEO, BOCK says:

"This is a proud moment in BOCK's history, as we look to continue our growth journey as part of the Danfoss family. Danfoss' global presence will open new business opportunities for BOCK, and together, we have high hopes for the future. Innovation will continue to be central to our work, as we look to elevate more sustainable cooling and heating worldwide."

With one of the world's largest portfolios of compressors for natural refrigerants such as CO2 (R744), hydrocarbons, and other low-GWP refrigerants, BOCK has an impressive global reputation for quality, innovation and climate-friendly technology within the refrigeration and air conditioning sectors. BOCK's portfolio and commitment to energy efficiency strongly supplements Danfoss' existing product ranges, providing customers with unique access to one trusted supplier, who can help them chart their own journey towards decarbonization through expert consultation, support, and training.

## Nominate Your Favorite Mother for a Free A/C Unit

**Davie, FL** – Mothers have the hardest job on the planet, so the team at Air Pros USA wants to show their appreciation by gifting a free A/C unit to a local mom in several cities including Fort Myers and Orlando, Florida as well as Marietta, Georgia and Dallas, Texas. They're working to identify deserving, local mothers who could use a new A/C unit valued at \$10,000, but they need the public's help.

Anyone can nominate a deserving mom who lives in these areas for the 2023 Air Pros USA Mother's Day Giveaway by filling out a short application at https:// airprosusa.com/Mom. The deadline to submit nominations is Monday, April 24th, 2023. The contest is open to mothers who own their home and reside in those regions.

A mother's work is never done and moms everywhere

tirelessly give of themselves each and every day. From making sure kids get to their various activities to chaperoning field trips, moms graciously keep families healthy and happy.

"We want to recognize mothers who always put their children and families ahead of their own needs," says Anthony Perera, founder of Air Pros USA. "Mothers are the foundation of the communities we serve and it is our privilege to do something in return to honor them."

Air Pros USA will work to select one winner in the Fort Myers, Orlando, Marietta and Dallas areas by Mother's Day, Sunday May 14th. The winners will be announced on the Air Pros USA's website.

For more information and a complete list of official rules for the Mother's Day Giveaway, visit https://airprosusa.com/.

## Breath New Life Into Old Content

Google demands new fresh content in exchange for keeping your page at the top of search results. But churning out 3 - 5 posts a week, only to have them sink into oblivion, buried in the sea of new posts is not the best use of your time.

The alternative? If you have been blogging for a while, instead of pounding out page after page of content, give yourself a break by updating and re-releasing some of your old posts. The process of updating old posts is called re-optimization. In addition to saving time, the improved content quality is likely to rank better for search. Here's how it works:

1) **Research** – Review your most frequently asked questions and popular topics. Look for content which answers these questions. This content is ripe for reoptimization. 2) Select a specific key word – While a good blog post may contain information to support several key words, you need to pick one. Use it in the title and meta description. Since this is an existing post, you don't want to change the URL. This will break any existing links to the page. If you are using a rich snippet tool, be sure to update that text as well.

3) Add at least one hundred new words to the post – Make sure you use the key word or phrase for which you want to rank in the new text. Comment on something that has changed or provide additional examples to round out the post.

4) Don't forget the pictures – Remember that 25% of all search is image search. If the post didn't have one originally, add a photo. Find a picture that improves the user experience by supporting what you are talking about. Search engines will read the image label to decide what the picture is about so be sure to use the key word in the title and image description. Do this to all existing images as well.

5) Add links – This is a terrific opportunity to add links to some of your new FAQ's, blog posts or pillar pages which answer specific questions.

6) Add multimedia – If you have a podcast or a video on a related topic, add that to the post as well. This will enhance the user experience and keep visitors on the page longer. Google looks at the time a visitor spends on your page as a sign of engagement so multimedia will help increase that rank criteria. Consider recording a podcast or short video on this topic if you don't have one.

7) **Re-share** – Once the post is updated, let people



#### Lorraine Ball

Digital marketing strategist, Lorraine Ball has spent 30 years working with small business owners. She has collected the best of her training, tools and resources in the Digital Toolbox (www. digitaltoolbox.club) She is also the host of More Than a Few Words, a marketing podcast, available wherever you listen to podcasts.

know you have something new. Create a new social share graphic to give the content an updated feel. Then share, share, and share again on social media and in your newsletter.





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## Mitsubishi Electric Trane HVAC US Announces intelli-HEAT™ Dual Fuel System

#### Integrates heat-pump and gas furnace systems to reduce fossil fuel usage

Suwanee, Ga. - Mitsubishi Electric Trane HVAC US LLC (METUS), a leading supplier of Ductless and Ducted Mini-split and Variable Refrigerant Flow (VRF) heat-pump and air-conditioning systems, announces the introduction of the intelli-HEAT<sup>™</sup> Dual Fuel System. This new Mitsubishi Electric solution is compatible with any thermostatically controlled furnace[1] and works with both single-zone and multi-zone systems. intelli-HEAT empowers homeowners who own gas furnaces to improve their homes' comfort and sustainability by using an energy-efficient, all-electric heat pump as their primary heating source. The furnace remains available to the homeowner as a heating source for extreme cold conditions.

intelli-HEAT offers homeowners the benefit of consistent year-round comfort thanks to its INVERTER-driven compressor technology. Homes with an existing furnace[1], with or without an existing air-conditioning system, can use the intelli-HEAT system for cooling during warmer months. The all-electric heating is operational while outdoor temperatures are as low as -13° F using the system's Hyper-Heating INVERTER® (H2i®) technology.

During periods of extreme cold, intelli-HEAT may switch to the gas furnace as needed based on capacity threshold and economic balance points. The intelligent switchover function built into the control box of the intelli-HEAT system coordinates operation of the furnace and the Mitsubishi Electric heat pump. This smart heating management is designed to result in lower gas usage and reduced greenhouse gas emissions while providing homeowner comfort.

"Because an intelli-HEAT system burns no gas, and generally requires less energy to heat a home than a typical gas furnace, homeowners using our new dual fuel system can reduce their greenhouse gas emissions, compared to using a gas furnace alone as the primary source of heating," says Chris North, senior specialist, product marketing, Mitsubishi Electric Trane HVAC US LLC. "intelli-HEAT is a flexible solution suitable for homeowners replacing an aging air-conditioning system, adding to an existing furnace with no air conditioning, or for new construction."

intelli-HEAT connects to a Mitsubishi Electric single- or multi-zone outdoor heatpump unit and is available in 18, 24, 30, 36 and 42 KBTU/H capacities. Hyper-Heating INVERTER (H2i) systems are compatible and available for both single- and multi-zone applications. The H2i models provide full rated heating capacity even when the outdoor ambient temperature is as low as 5°F. Those models continue to provide reliable heat even with an outdoor ambient temperature of -13°F. Homeowners can manage intelli-HEAT systems with either third-party thermostats or Mitsubishi Electric's versatile control options, including kumo cloud®, kumo touch<sup>TM</sup> and select wired controllers.

Homeowners installing intelli-HEAT may also qualify for utility rebates. Homeowners should contact their local utility provider to determine what rebates, if any, may be available to them.

"The addition of intelli-HEAT to our product offering allows homeowners across the United States to use METUS' products to transition to clean, energy-efficient heating and cooling solutions," says North.



For more information on intelli-HEAT Dual Fuel System and other residential heating and air-conditioning solutions offered by METUS, visit MitsubishiComfort.com.

[1] Mitsubishi Electric air conditioner and heat-pump systems should only be connected with ANSI-Z21.47/CSA2.3 certified furnaces.

# Peak Performance Coils and Air Handlers



## Ask for Aspen!

## It's On My Heart: Building a Positive Culture

I have shared thoughts on how to build a positive culture with your employees in the past, and how important that can be to not only recruit but also retain good people. This week I got to see an example of a positive culture live: Rogers Heating and Cooling. They are based in South Boston, Va, a town of about 8000. Several small towns all around, but they are all small as well. Danville is the largest city close by at 42,000, about 30 miles away.

Here is what is jawdropping (wanted to use that phrase for a long time, this was the perfect opportunity), they did 5.2 million last year, which would be a healthy number in any city. The average household income was just over \$40,000/year. Just for a comparison, the "other" South Boston average household income is \$186,000. So it is not a wealthy community.

Even more impressive, the goal for 2023 is \$10,000,000.

With a stretch goal to \$12 million. And they are on target to hit it. Their lead salesman hit 3 million last year, they have selling techs as well, while we were there a tech who joined them two months ago sold a \$30,000 job. For a 18 seer 2 ton replacement with duct mods, IAQ, surge protector, all the accessories that he proposed to the homeowner. Yes, I realize a selling tech will typically sell entry level, they don't do financing, etc. Not true! In addition, he is the tech on call this weekend, and he was at \$47,000 for the week, his personal goal was \$60,000 for this week. He came into the office and loudly told the dispatcher, don't turn anyone away this weekend, I will run those calls. Great attitude.

I had the privilege to be present for the Rogers Premier Tour. They are a Premier dealer with the Service Nation, and both Alyssa and Joey are our newest coaches for that membership level. The bought the biz from Joey's father in 2018, when it was around \$700,000 in yearly revenue. Joey had experience working for the Trane company as a commercial tech. Alyssa has a master's degree in communication, which has been perfect since she is the voice of Rogers, doing podcasts, interviews, FB posts, all kinds of social media.

Here is what they showed us on the tour. First, we did a dinner the night before, we had about 10 contractors in attendance from all across the nation, New Jersey to Seattle. We got together at a place close by her shop, she had a pizza company show up and do custom pizzas, even had one of the team members playing a guitar and singing some great tunes. This was no amateur singer, he spent years in LA, has two records under his belt, and a published author. It set the tone for the next day, to share

their expertise and do some R & D, rob and duplicate. That is how we roll at Service Nation, our members freely share their experiences and business building techniques so that other members can shorten the time needed to grow and prosper.

Joey an Alyssa had each manager share what they do on a daily basis. We started out with an install meeting at 7 am. I saw something that really impressed me, they had the installers come up and do a role play on how they do installs, meeting the customer, establishing the sequence of events, asking what questions they had. Had two installers do two role plays with two of the visiting contractors, we videoed the entire meeting. Oh, forgot to mention, they had a videographer on site, captured the entire day, Evan had time at the end of the day to do individual videos promoting their company in front of a green screen. He will send us a flash drive with the day's activity to



#### Jim Hinshaw

Upon graduating from the University of Missouri at Rolla, Hinshaw started his career in the air conditioning industry. Hinshaw's background includes positions as a manufacturer's rep, President of one of the oldest and largest air conditioning companies Arizona, residential in start-up specialist for the Carrier Corporation, and an officer in a Carrier owned service agency.

Jim Hinshaw, Vice President, Vertical Markets, HVAC for Service Nation. Jim works with hvac and plumbing companies of all sizes, Service Nation has members from 2 man shops to several hundred. We

each one of us, game changer!

We also sat thru a sales meeting, also did role playing with the audience. Had an interesting spin on objections, had a wheel you spin to see help our members improve sales and profits offering employees a career path and strong financials, enabling owners to work on the business instead of in the business.

Memberships start at \$50/ month, where you can get access to a download center with thousands of pieces of collateral to improve business. We also have a best practices level, to improve financial performance and scale the business, or help owners set up a successful exit strategy, on their timeline.

Jim can be reached at jhinshaw@servicenation.com or cell: 602-369-8097.

And now as an AUTHOR: "For those who might be interested, he has a collection of writings from the last 10 years. Stories of how one person can ruin a relationship with a customer, and how one can repair it! Stories of the loss of service in America, and how you can improve customer service today. Go to the following link for full details on how to make this collection yours!"

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**SEE HINSHAW PG.14** 

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# EXCEPTIONAL YEARS!

## Here's a sneak peek of how we're celebrating!



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Next we went to the dispatch center, saw how they operated, another "bar raising" visit. They have appointed one of the team members to lead them, start with stretching exercises, tongue twisters, some funny jokes, even had a spinning wheel to select what type of dancing we would do. lots of team involvement. Then...

Wait for it...

More role play! Do you see a pattern here? They practiced how to handle a customer that they needed to reschedule, an emergency situation, an unhappy customer, the typical things they deal with each and every day.

Had a woman who is in charge of HR and culture improvement, she gave us a demonstration on one thing she did on a regular basis. She texted out to every team member, the first one to share something positive about another team member would get a set of Apple EarPods, took about 1 minute for it to be claimed, we watched the results in real time projected on a screen. One team member tried to say how well he did, she shut him down, it can't be about you!

On our agenda we had an activity at the end of the day: an employee signing. No idea what that was, but it was another great idea. The visiting contractors all gathered in the front office, Alyssa had made up a large plastic board with the Rogers Values on it. We all got to sign it, took a photo, we were officially made part of the Rogers team. We saw these posted around the building, it shows how important each employee was and us.

Hope this visit gives you some ideas on how to improve your culture. A great visit, we do several of these each year in the Premier program, let me know if you want more info. And make this a blessed Easter. Thanks, we will talk later!

## Emerson to Provide CO2 Education and Training at Natural Refrigerant Training Summit

<u>Will include hands-on refrigerant training and education with CO2</u> <u>transcritical booster training unit</u>

**St. Louis**– Emerson will offer free on-site CO2 training and education for refrigeration technicians at the Natural Refrigerant Training Summit, which will take place April 4 to 6, in Irwindale, California.

Co-hosted by the North American Sustainable Refrigeration Council (NASRC) Southern and California Edison (SCE), the summit will provide industry technicians with comprehensive training and a look at the latest natural technologies, refrigerant including those with R-290 and CO2. The event will also offer attendees and HVACR students opportunities to network with manufacturers and industry stakeholders such as Emerson. North American Technician Excellence

(NATE) credits will be offered to all technicians who attend Emerson trainings at the event.

As a leader in refrigeration technologies and a premium sponsor of the event, Emerson's experts will be on hand to facilitate trainings developed to address the latest trends in CO2 refrigeration and alternative low-global warming potential (GWP) refrigerants.

"As the phased transition lower-GWP to refrigeration technologies continues, Emerson is committed to the training and support of a sustainable technician workforce," said Andre Patenaude, direction solutions of strategy for Climate Emerson's Technologies business . "Our CO2 transcritical booster training unit allows us to make refrigerant training and education hands-on and accessible."

Emerson's training sessions at the Natural Refrigerant Training Summit will include three modules:

• The basics of CO2 refrigeration

• E2 to E3: advanced supervisory control with integrated CO2 applications and CC200 case control

• Review piping and instrumentation diagram of onsite CO2 training unit

The basics of CO2 refrigeration session will allow attendees to get a basic understanding of CO2 system architectures, pressure management, safety, handling, and more. The E2 to E3: advanced supervisory control for CO2 applications session will allow attendees to compare the legacy E2 control to the E3 supervisory control: the future of CO2 refrigeration system control. And with the CC200 case controls, an Emerson expert will walk attendees through the features, advantages and benefit of this full featured control. The review of the CO2 training unit's piping and instrumentation diagram will provide students with a practical application of using a piping and instrumentation diagram to understand the systems they are working on.

Registration for the Natural Refrigerant Training Summit is free. For more information, visit Emerson. com or the event's website.

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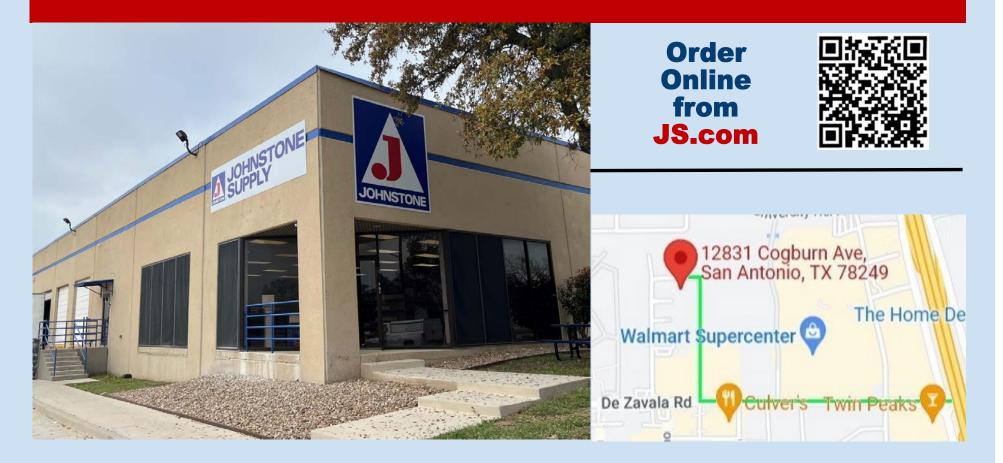
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### NTEA Releases 16th Edition of Truck Equipment Handbook

**Farmington Hills, Mich.** — NTEA – The Association for the Work Truck Industry released the 16th edition of its Truck Equipment Handbook, a comprehensive guide for commercial vehicle components and equipment.

"For more than 30 years, NTEA's Truck Equipment Handbook has served as a valued resource for work truck industry professionals," said Steve Spata, NTEA senior technical assistance director. "It's an easy-to-use pocket reference guide for commercial vehicle distributors and upfitters, manufacturers, truck dealers, sales representatives and end users."

The latest version includes updates to U.S. and Canadian regulations, along with an expanded set of industry definitions. This edition also covers the vehicle certification process and regulatory standards applicable in Canada.

Topics addressed

• Fundamental concepts and selection of chassis frames, PTOs, tires and other commercial vehicle systems

• Vehicle weight analysis methods, calculations and illustrations

• Advanced fuels and vehicle technology *i* descriptions

• Reference sections on vehicle

certification and Federal/Canadian Motor Vehicle Safety Standards

- Lighting requirements and illustrations
- Weights and measures

Glossary of commercial vehicle industry terms

The new Handbook is available for \$15 NTEA members and \$29 nonmembers. Contact us (800-441-6832 or info@ntea.com) to order in bulk. Find more details at ntea.com/handbook.

#### ABOUT NTEA

Established in 1964, NTEA - The Association for the Work Truck Industry, a 501(c) (6) organization, represents more than 2,100 companies that manufacture, distribute, install, sell and repair commercial vehicles, truck bodies, truck equipment, trailers and accessories. Buyers of work trucks and the major commercial truck chassis manufacturers also belong to NTEA. The Association provides in-depth technical information, education, and member programs and services, and produces Work Truck Week®, Green Truck Summit, Commercial Vehicle Upfitting Summit and Executive Leadership Summit. The Association maintains its administrative headquarters in suburban Detroit and government relations offices in Washington, DC, and Ottawa, Ontario, Canada.

## Carrier Named Best HVAC Company by U.S. News & World Report for Second Consecutive Year

#### <u>Demand is growing for energy-efficient cooling</u> <u>technology. Danfoss is ramping up production to match the</u> needs of the market.

Indianapolis – Carrier has been named the best HVAC company of 2023 by U.S. News & World Report's 360 Reviews team. This is the second consecutive year that Carrier ranked No. 1 and its Bryant brand ranked No. 2. Both are part of Carrier Global Corporation (NYSE: CARR), the leading global provider of healthy, safe, sustainable and intelligent building and cold chain solutions.

Reviewers found Carrier to have the most technologically advanced, innovative, reliable, and high-quality products, which are also among the most energy-efficient and quiet. In addition, the number of products and options Carrier offers was viewed as a differentiator.

"This recognition underscores our commitment to delivering HVAC systems that are smarter, more efficient, and more cost-effective," said Justin Keppy, President, NA Residential & Light Commercial HVAC, Carrier. "We are innovating to provide our customers with what they need to create healthier homes and reduce energy bills."

Carrier manufactures and installs a full range of products to address homeowners' comfort, health and budgets. This includes air conditioners, furnaces, heat pumps, ductless and variable refrigerant flow (VRF) systems, and air purification units.

U.S. News evaluated HVAC companies based on system cost, unique warranty features and customer satisfaction. U.S. News' 360 Reviews team applied a methodology that includes professional and consumer ratings and reviews, as well as research comparing various features of HVAC systems.

For more information, visit https:// www.carrier.com/residential/en/us/.

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#### **Product News**

The expanded line of Choice rooftop units from Johnson Controls features Highefficiency, ultra-high-efficiency and heat pump models to surpass DOE 2023 requirements

Newly expanded units meet and exceed Department of Energy (DOE) 2023 minimum energy requirements now in effect, as of January 1
 12.5- to 27.5-ton RTUs surpass DOE 2023 energy efficiency standards by up to 45%

**Milwaukee** – Johnson Controls, the global leader for smart, healthy and sustainable buildings, launched the newest development in the Choice line of commercial rooftop units (RTUs) available from Johnson Controls®, YORK® and TempMaster®. The 12.5- to 27.5ton RTUs surpass aggressive Department of Energy (DOE) 2023 efficiency standards by 6-45%, depending on the efficiency level, while maintaining an economical advantage.

Available in high-efficiency, ultra-highefficiency and heat pump models, Choice RTUs can be configured for cooling only, staged-gas heating, modulating-gas heating and now heat pump operation in conjunction with factoryinstalled electric heating to provide the flexibility necessary to help building owners reach today's evolving efficiency requirements.

"We've elevated the proven performance of Choice rooftop units with enhanced features and options to help our customers achieve their sustainability goals," said Jason Carter, senior product manager, Ducted Systems, Johnson Controls. "Building operators now have even more options to reduce energy consumption and deliver cost savings based on the unique needs of their facility."

**Choice Rooftop Unit Options Include:** 

• High-efficiency Choice rooftop units: Available in dedicated downflow (15-27.5 tons) or sideflow (15-25 tons) configurations. Provide up to 23% greater partload efficiency than our legacy comparable, standard-efficiency units. Surpasses DOE 2023 efficiency standards by almost 10%.

• Ultra-high-efficiency Choice rooftop units (12.5-23 tons): Leverage a combination of Copeland<sup>™</sup> high-efficiency ZPKZ fixed speed, ZPS two-stage, and ZPV variable-speed compressor technology to deliver the highest part-load efficiency in their class. Surpasses DOE 2023 efficiency standards by up to 45%.

• Heat pump Choice rooftop units (12.5-25 tons): Deliver up to 13% higher IEER than competitive units and meet DOE 2023 efficiencies for both heating and cooling using mechanical and electric heat instead of gas combustion to support sustainability and decarbonization. Surpasses DOE 2023 efficiency standards by up to 6%.

All Choice rooftopunits feature a convertible filter rack with pleated filters up to MERV 13 available as a factory option to help meet LEED requirements. Multiple airflow strategies – including variable air volume (VAV), exclusive IntelliSpeed<sup>TM</sup> discrete fan control (DFC) with 2-stage and 4-stage options and Continuous Reset Single Zone (CRSZ) control – help to improve ventilation based on building requirements. Additionally, the units are compatible with a full suite of system accessories to further support indoor air quality (IAQ) performance.

In addition to operational costsavings achieved through system efficiencies, Choice RTUs are designed to lower initial project costs as well. The lightweight design streamlines specification by reducing building design requirements and eliminating the need for additional structural engineering analysis when used in replacement applications.

Choice rooftop units are digitally enabled to further enhance efficiency, reduce operational costs and extend equipment life. This also provides seamless integration with building control systems, including Verasys<sup>®</sup>.

Johnson Controls® Choice, YORK® Sun<sup>™</sup> Choice and TempMaster® Omni<sup>™</sup> Choice rooftop units are designed and tested in the Johnson Controls Advanced Technology Lab located in Norman, Oklahoma, and supported by factory-backed warranties, including a 1-year parts warranty, 5-year compressor and electric heat limited warranties, 10-year aluminized heat exchanger limited warranty and a 15-year stainless steel heat exchanger limited warranty.

To learn more about Choice highefficiency, ultra-high-efficiency and heat pump rooftop units, visit: https://www.york.com/ commercial-equipment/packaged-split-dx/ packaged-rooftop-units/15275tchoiceac\_ds/ york-sun-choice-rooftop-units

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<sup>•</sup> New heat pump integration supports electrification and decarbonization initiatives

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About 65 million years ago, the dinosaurs-arguably the most successful life form the earth has ever seen (because they dominated the entire planet for over 160 million years, about 3 times as long as mammals have had the run of the planet)----disappeared in a sudden and mysterious way. Whether they were killed by the dust cloud and fire storm created by the Chicxulub Asteroid in the Yucatan (which struck about that time) or whether they died from other causes (such as climate change or disruption in the food chain) no one is certain.

At The dinosaurs the longest-reigning class of animals in the history of the planet— are gone because they could not adapt to changes fast enough to survive.

I have lived in Arizona now for over four years and

have come to deeply love the incredible diversity and complexity of desert life and appreciate how life has adapted to such a brutal environment, an environment where a false calculation can result in horrible and painful death. Not only does life survive here— it thrives! As I ponder the tenacity of life in the Sonoran Desert, I see seven crucial lessons for the HVAC business.

(1) Most desert animals have tough skins— armor scales, thick skin, leathery foot pads, and the like. These traits, out of place in a milder ecosystem like a temperate forest, developed over millions of years to give the creatures that live here a fighting chance of survival. These tough skins make it difficult for thorns (which all our plants have) to pierce skin, or for teeth and fangs to do any serious

## On Being Adaptable

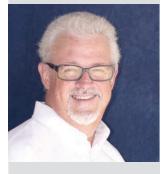
damage. They make for some ugly creatures. The horned toad of the desert is uglier even than some members of Congress! But the horned toad is a beautifully adapted creature for surviving the harsh realities of competing in the desert for the right to reproduce. Lesson: if you are going to survive our current economy, you will have to be come hard and crusty, armor plated! I am not saying you must become a heartless, cruel monster, but you must develop a hard survivor's mindset if you are to get through this economic mess

(2) Most of the plants have thorns, bristles, briers or stickers. The cacti, of course, come to mind, but even many of the trees are thorny. It's as if nature here says, "Keep your distance! Respect my space!" Lesson: learn to protect your business from all forms of encroachment. When times get bad, people often do bad things. Be on the alert for fraud. Make sure that the person who keeps your checking account is not the one who reconciles statements every month! If possible, have accounts payable accounts and receivable handled by two different people (unless the one person is one you can trust with your life).

(3) The Palo Verde tree (Spanish for "green wood") even has green bark. It's an amazing thing to see! Tiny fern-like leaves and bark just as green as the leaves. Even the bark is used in photosynthesis (the process of extracting carbon dioxide from the air to build fuel for the plant). Lesson: you must become stunningly efficient, doing more work with fewer resources and fewer people. You must learn to produce revenue even while idling.

(4) All of the trees here have small leaves. I mean really small-like the size of a grain of rice or a small bean. This means they evaporate less water in the hot afternoon, and the sudden and sometimes fierce desert winds won't push on the tree so much that it gets uprooted (like a broadleaf tree might do in some of our haboob winds). Lesson: get rid of the little things that lead to the loss of cash. Learn to buy smarter and buy only what you need. Learn to cut waste. Learn to make every little asset you have do its part to bring in the dollar bills.

(5) The animal hunters hunker down in their burrows and come out to hunt at night. That's when it is coolest. Even our state's official snake, the Western Diamondback Rattlesnake, is



#### **Richard Harshaw**

wise to this. It can reach 1200 F in the shade in the desert, and up to 1600 F on the desert floor. Hunters don't waste energy or try to beat the heat by being active at day. They come out at night, whether they be rattlesnakes, coyotes, or pack rats. Lesson: learn to pace yourself so you don't get overwhelmed by the extreme economic heat you face day to day. Don't buy anything unless you absolutely positively have to have it. Don't advertise at a time of year when no one is buying. And for that matter, be careful where you advertise and how.

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#### **Product News**

## Emerson Expands Copeland<sup>™</sup> Transcritical CO2 Semi-hermetic Compressor Offering

#### New compressor displacement provides more flexibility in designing systems, helps to reduce costs

**St. Louis**– Emerson announced the largest displacement in its Copeland transcritical CO2 semi-hermetic compressor lineup by releasing the 4MTLS28ME. Copeland's transcritical CO2 semi-hermetic lineup now extends capacity to 303 kBTU/hour (90 kWh) at 20 degrees Fahrenheit (-7 degrees Celsius) saturated suction, 1,290 psi (89 bar) discharge pressure, and 95 degrees Fahrenheit (35 degrees Celsius) gas cooler outlet. The Copeland transcritical CO2 semi-hermetic compressor modulates from 30 to 60 hertz hertz to allow for precise load matching and smooth system operation.

As the U.S. commercial refrigeration market is poised for a surge in the use of CO2 (R-744) to achieve sustainability and regulatory compliance goals, this new transcritical CO2 semi-hermetic compressor offering helps food customers to meet those goals.

This product expands Emerson's integrated CO2 portfolio — including compressors (scroll and semi-hermetic), controls, case controls, drives and valves. The addition of this larger transcritical compressor means that original equipment manufacturers (OEMs), consultants, contractors, end users and wholesalers have more flexibility in designing transcritical CO2 booster systems. The expanded offering helps to reduce the number of compressors needed on a transcritical CO2 rack in some applications, which can lower initial costs for an end user while helping them to meet sustainability and compliance objectives.

This new model has a wide operating envelope and can be used in a transcritical booster system application as a parallel compressor, as well as a standard mediumtemperature compressor. This gives OEMs more inventory flexibility.

"The new Copeland transcritical CO2 semihermetic compressor is the company's latest investment in CO2 compression as we continue to build upon this technology and expand our product portfolio," said Derek Langenkamp, product manager — CO2 and semi-hermetics, for Emerson's Climate Technologies Business.

"This compressor has best-in-class performance in the industry, and the Copeland transcritical CO2 semi-hermetic portfolio overall has industry-leading low sound and vibration across the operating envelope. This means that end users benefit from lower noise levels, both in their store and in their neighborhood. OEMs benefit from lower sound attenuation, which results in less stress on the piping in the system. Excellent oil carry-over rates have also been validated with extensive testing to meet the Copeland standard," continued Langenkamp.

Copeland compressors have on-board compressor electronics protection, enabling technicians to quickly diagnose and repair systems through advanced motor performance monitoring and protection, diagnostics, power consumption measurements and communication capabilities. On-board compressor electronics also provide useful data for technicians during system installation, start-up and commissioning. In addition, Emerson's extensive wholesaler network, with more than 1,000 Copeland-authorized wholesaler locations across North America, equips contractors with technical expertise when a refrigeration problem is detected.

To review voltage options, visit Application Engineering Bulletin.

The new Copeland 4MTLS28ME transcritical CO2 semi-hermetic compressor platform will be on display in booth #411 at the International Institute of Ammonia Refrigeration

#### HARSHAW con't

(6) Pit vipers hunt by sensing the heat of their prey. The rattlesnake is a pit viper, socalled because they have two small pits near their nostrils. These pits contain heat sensors, like an infra-red camera. (A rattlesnake does not actually "see" in infrared, but it can pick up temperature differences between prey and the ground of less than 10 F!) During the day, the ground is hotter than the prey, so the snake's pits would sense a uniformly hot background and not be able to pick out the prey from the hot rocks and dirt. But at night, a 1000 F rat is hotter than a 950 F rock, and the snake senses this, and strikes with accuracy. Lesson: learn how to find clients in the most effective way. If you have never done an analysis of your advertising efforts tied them to successes, now is the time to start. Find the best medium and the best message, and combine the two at the best time of year.

(7) The Saguaro cactus can hold over 3,000 pounds of water. These stately cacti—



(IIAR) 2023 Natural Refrigeration Expo in Long Beach Calif., March 12 to 15, to highlight its use in industrial applications.

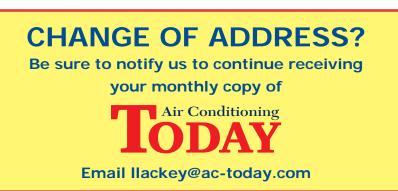
To learn more about the development of the Copeland CO2 portfolio, contact your Emerson representative. And for more information on CO2 refrigeration technology, please visit our CO2 product solutions webpage.

#### About Emerson

Emerson (NYSE: EMR) is a global technology and software company providing innovative solutions for the world's essential industries. Through its leading automation portfolio, including its majority stake in AspenTech, Emerson helps hybrid, process and discrete manufacturers optimize operations, protect personnel, reduce emissions, and achieve their sustainability goals. For more information, visit Emerson.com.

known for their stately "uplifted arms" like a bank robber surrendering to the sheriffhave corrugated skins. This is caused by the long, slender "ribs" that grow inside to give them their rigidity and strength. The inner pulp of the Saguaro is spongy. When we have our rainy seasons (two a year), the Saguaro, whose roots are not deep but spread out over a wide area, siphons up every bit of water it can and stores it in that internal sponge. The body bloats and the skin becomes smoother. A wellrounded Saguaro is a water-rich Saguaro! As the dry season returns, the Saguaro lives by doling out its water resources like a miser, contracting as it does (meaning the ribs become more pronounced). A ribby Saguaro is a dry one. Lesson: Build up cash when you can and don't spend it unless you absolutely have to. With luck, and these seven lessons, you'll survive the worst that our economic asteroid can throw at you.

And if you don't— well, the desert is full of bleached bones.





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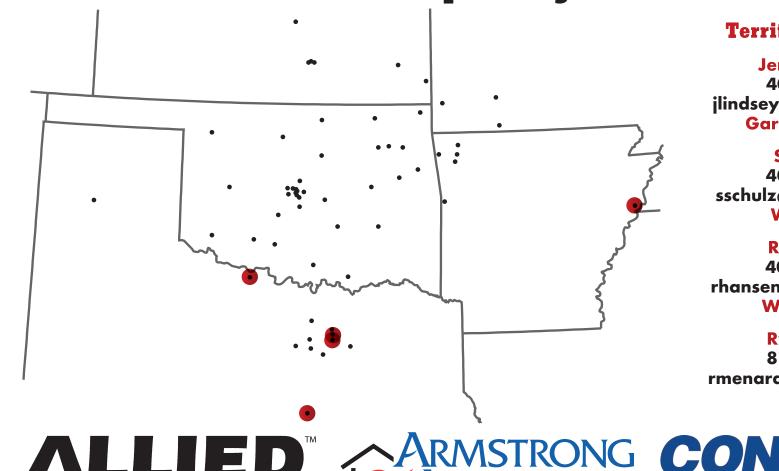
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## HVACR Leaders Headline ACCA 2023 Conference & Expo

Alexandria, VA – The Air Conditioning Contractors of America (ACCA) highlights its lineup of general session speakers for the ACCA 2023 Conference & Expo April 2-5, 2023, at the New Orleans Marriott in New Orleans, LA.

ACCA 2023 will feature four general sessions; the Manufacturer Leadership Forum, Contractor Forum Live: Find and Keep Great People, Breakfast Panel: How to Play the Game in a Down Economy, and Issues Smackdown! The Contractor Town Hall - Contractors Lead the Way. For dates and times of each general session, visit www.accaconference.com.

Moderated by Kyle Gargaro, editorin-chief, ACHR NEWS, The Manufacturer Leadership Forum welcomes top manufacturing industry leaders for an interactive discussion of current events affecting manufacturers and the HVACR Leading manufacturer supply chain. representatives join ACCA for a live Q&A session where contractors can ask key questions and address industry representatives directly. Panelists include:

• Braden Cook, Director, Product Management & Training, Carrier

• Nathan Walker, Senior Vice President, Environmental Business Development and Program Management Office, Daikin Comfort Technologies

• Brandon Franks, Vice President, Sales & Marketing, Johnson Controls

Mark Bills, VP/GM – Commercial
 HVAC Products, Emerson Commercial &
 Residential Solutions

• Randy Roberts, Vice President for Residential Business Development, Rheem Manufacturing

• Chad Gillespie, Senior Performance Construction & Electrification Manager, Mitsubishi Electric

• Moderated by Dr. Stephen Pape, Ed.D, MBA, Pape Service Co., the Contractor Forum Live: Find and Keep Great People is where virtual becomes reality. One of the best features of ACCA membership is networking with top contractors across the country. ACCA has one of the industry's top online forums. A massive success in its first showing last year, we're bringing it back with new topics and presenters.

• The Breakfast Panel: How to Play the Game in a Down Economy highlights a lively discussion focused on how to win in these uncertain times and is moderated by Chris Yano, CEO, RYNO Strategic Solutions, and features Ken Goodrich, CEO, Goettl Air Conditioning & Plumbing; Frank DiMarco, CEO, Service Champions Group; Brian Sloan, owner, TR Miller Heating, Cooling, and Plumbing, and Chad Peterman, CEO, Peterman Brothers.

• Moderated by Chris Yano, CEO, RYNO Strategic Solutions, and featuring Ken Goodrich, CEO, Goettl Air Conditioning & Plumbing, Frank DiMarco, CEO, Service Champions Group, Brian Sloan, owner, TR Miller Heating, Cooling, and Plumbing, and Chad Peterman, CEO, Peterman Brothers; the Breakfast Panel: How to Play the Game in a Down Economy features a lively discussion focused on how to win in these uncertain times. • Issues Smackdown! The Contractor Town Hall lets contractors hear from issue experts on the accelerating changes facing our industry and join a lively debate about what federal, state, and code priorities ACCA and its allies should fight for over the coming year. Professional representation from DC to the code committees is a key benefit of your ACCA membership, and the Town Hall is your chance to steer the ship and join the fight!

"ACCA is thrilled to present this legendary lineup of sessions and speakers for our 2023 Conference & Expo," said Barton James, ACCA president and CEO. "I can assure you it will be a can't-miss event and one heck of an exciting time discussing the countless changes coming to the HVACR industry, learning how folks are leveraging those changes, and tackling the complications as a result of the changes."

Registration for the ACCA 2023 Conference & Expo is open. For more information and to register, visit www.accaconference.com.

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Advanced M- and P-Series Service	Dallas Training Center	6/13/2023	6/14/2023
	Houston Training Center	6/13/2023	6/14/2023
Advanced Residential Controls	Dallas Training Center	6/29/2023	6/29/2023
		3/9/2023	3/9/2023
CITY MULTI Installation, Startup and Service Essentials	Dallas Training Center	5/16/2023	5/18/2023
		7/11/2023	7/13/2023
		6/6/2023	6/8/2023
CITY MULTI Installation, Startup and Service Essentials	Houston Training Center	5/9/2023	5/11/2023
		7/11/2023	7/13/2023
M- and P-Series Installation & Service Essentials	Dallas Training Center	4/25/2023	4/26/2023
M- and P-Series Installation & Service Essentials	Houston Training Center	4/18/2023	4/19/2023
		6/20/2023	6/21/2023



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#### **Product News**

## Carrier Launches Carbon Air Purifier with UV to Support Healthier Homes

#### Dual treatment technology through carbon core and UV light to improve indoor air quality

**Indianapolis** — Carrier has introduced its Carbon Air Purifier with UV as a new addition to its Healthy Homes lineup in North America. The new system delivers air purification to help reduce unwanted odors, volatile organic compounds and common household gases from indoor air. Additionally, the technology aids in the reduction of microorganism growth, including bacteria and viruses, on the evaporator coil. Carrier is a part of Carrier Global Corporation (NYSE: CARR), the leading global provider of healthy, safe, sustainable and intelligent building and cold chain solutions.

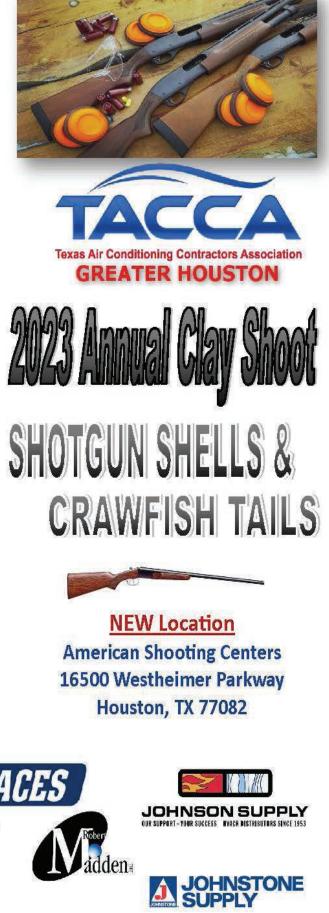
"We're pleased to offer the Carrier Carbon Air Purifier



with UV to residential customers looking for ways to improve indoor air quality," said Todd Nolte, Managing Director, Replacement Components and Product Management, Residential HVAC, Carrier. "This offering furthers Carrier's leadership in providing healthier, more comfortable spaces for homeowners with quick-to-install and easy-to-maintain air treatment solutions."

The Carbon Air Purifier with UV provides dual treatment technology through a carbon core and UV light to improve indoor air quality. This new solution:

• Aids in the reduction of microorganism, e.g., bacteria



and viruses, growth on the cooling  $\operatorname{coil}^1$  and release into the  $\operatorname{air}^2$ 

• Reduces ozone in recirculated air.

• Continuously treats the surface of the cooling coil with ongoing system operation.

• Is easy to install and maintain, requiring replacement of the carbon core each year and UV bulb every 2 years.

• Can be combined with an additional UV light for even greater surface coverage on evaporator coils.

To learn more about Carrier's air purification solutions, please visit https://www.carrier.com/residential/en/us/products/ indoor-air-quality/air-purifiers/.



<sup>1</sup> The efficacy of the Carbon Air Purifier with UV (UVCAPXXC2015) to remove Escherichia coli (>99%), Staphylococcus epidermidis (>99.9%), Coronavirus 229E (95%) and MS-2 bacteriophage (>99.99%) from treated surfaces after 24 hours was demonstrated in an ASTM E3135-18 test conducted by a third-party laboratory under ambient temperature and humidity conditions.

<sup>2</sup> The efficacy of the Carbon Air Purifier with UV (UVCAPXXC2015) to remove a surrogate airborne pathogen, MS-2 bacteriophage, was demonstrated with a decay rate (k) of 0.162860 and Clean Air Deliver Rate (CADR) of 130.6 cfm in 60 minutes in a chamber test conducted by a third-party laboratory using a 1007 ft3 chamber with an airflow of 1,220 cfm, test temperature of 74-77°F and relative humidity of 45.1-46.6%.

## Ethan "Skip" Sockwell

At the moment of sunset on February 22, 2023, Ethan "Skip" Sockwell, 75, surrendered his long, courageous battle with metastatic cancer and died at home with his partner by his side. He was a kind, loving, generous man, a hero and a gentleman.

Ethan was born and raised in East Texas. Drafted into the US Army in 1969, Ethan was trained as an artillery specialist to be deployed in Vietnam, but instead served his time in Wurzburg, Germany. While in Europe, he learned to snow ski and enjoyed visiting different countries. Upon returning home, Ethan completed his BA in Marketing from Lamar University in 1972 and moved to Houston, where he had a career of over two decades. In 1999, Ethan moved to Taos and continued life as an artist. He combined his love of beauty, texture, art, antiques, design and building skills into creating and redesigning homes. Ethan lived an active, healthy and athletic lifestyle with great focus and drive. He was an avid skier, tennis player, weightlifter and scuba diver. He was also a member of the Taos Gospel Choir for eighteen years, a passion in which he shone with every emotive, soulful note he sang. A self-described spiritual seeker, Ethan was open to the Divine Presence in every aspect of life and spent many hours in meditation, contemplation and prayer.

Ethan wishes to be remembered for how he lived his life and by who he was to his partner and friends. "Doing the Right Thing" was Ethan's guiding North Star.

A Celebration of Life is planned for late Spring.

## Berner Offers BACnet and Digital Controls for Industrial Air Curtains

Industrial Intelliswitch<sup>™</sup> and Berner AIR<sup>™</sup> package offers BACnet capabilities; the first North American digital controller and app for industrial applications.

Berner International, New Castle, Pa., the leading manufacturer and innovator of air curtains, introduced the Industrial Intelliswitch<sup>TM</sup>, North America's first digital controller platform for the shipping dock and door industrial air curtain market. The Industrial Intelliswitch enables building managers to control and monitor air curtains individually or in groups via additional options such as the Berner AIRTM smart controller/ app and BACnet.

The 12 (h) x 12 (w) x 6 (d)-inch (304 x 304 x 152-mm) Industrial Intelliswitch control panel is the newest accessory available on Berner's Industrial Direct Drive (IDC) 12 through the Industrial Belt Drive (IB) 50 air curtains. The NEMA-4/12, UL and cUL-listed control panel can be installed remotely or factory-installed on the unit. The 3.18 (h) x 9.72 (w)-inch (80 x 246-mm) display can be located remotely from unit-mounted control panels.

The Intelliswitch, which is standard on all Berner Architectural air curtains, was adapted for industrial air curtains to offer building managers flexibility in operations with a built-in time delay, preset programs, 7-day scheduling, a temperature probe, low voltage circuit for unit activation via door switch or BMS.

The Intelliswitch also allows the option to add the Berner AIR smart controller and app, which includes BACnet capabilities. Facility managers can program, operate and



monitor the air curtains through either a building management system using the BACnet-IP protocol, or a smartphone. The Berner AIR app also enables grouping, making it simpler and faster to program many air curtains across multiple locations.

The Intelliswitch and Berner AIR features allow one to program and adjust settings so that Berner industrial air curtains operate optimally for the application and conditions. Consequently, facilities are more efficient at saving energy and reducing greenhouse gas (GHG) emissions when the doors are open by protecting interior temperatures, in addition to providing thermal comfort. Air curtains also facilitate chemical-free flying insect control and enhance general indoor air quality (IAQ).

The Industrial Intelliswitch and Berner AIR package allows access to the new Berner AIR Console, which presents a dashboard style display from a Web browser for better overviews, especially with multiple air curtains and locations.

Other Industrial Intelliswitch and Berner AIR package features are:

· Remote troubleshooting for service diagnostics;

• Designed, assembled and factory-tested in Berner's UL-listed panel shop that's authorized to build motor control panels;

• Compatible with most voltages;

• Simplifies specification by eliminating a la carte control selection;

· Monitors air curtains with heating options (electric, hot water and steam), with the exception of direct gas heat;

· Simple to operate and maintain, the Berner AIR allows for over-the-air updates;

· Improvement of air curtain monitoring and control leads to increased sustainability and ESG commitment support;

• Employs best practices for cyber security protocols;

For more information on Berner International air curtain products, please call 724-658-3551, visit ww.berner.com; or email: sales@berner.com.











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ASHRAE, founded in 1894, is a global society advancing human well-being through sustainable technology for the built environment. The Society and its more than 56,000 members worldwide focus on building systems, energy efficiency, indoor air quality, refrigeration and sustainability. Through research, standards writing, publishing, certification and continuing education, ASHRAE shapes tomorrow's built environment today. More information can be found at www.ashrae.org/news.

#### ASHRAE is Headed to Tampa for the 2023 Annual Conference Registration is now open

Atlanta - Registration is now open for the 2023 ASHRAE Annual Conference which will take place June 24-28, at the JW Marriott Tampa Water Street in Tampa. Early bird registration ends April 30.

"ASHRAE's Annual Conference is the perfect place for built environment professionals to learn new concepts to help improve the design, construction and operation of buildings and systems," said 2022-23 ASHRAE President Farooq Mehboob, Fellow ASHRAE. "It is always wonderful when our members are able to come together to share experiences and ideas. We look forward to an exciting conference in beautiful Tampa."

The conference will include tours, social events, award recognitions and a technical program featuring more than 90 sessions on seven conference tracks. Technical sessions will focus on the urgency of addressing the climate crisis, including measures to reduce human impact on the natural environment and strategies for making the built environment more resilient and sustainable.

Conference tracks addressing climate change are as follows:

• Pathway to Net Zero and Decarbonization - Highlights case studies, research, tools, and strategies to reduce carbon impact and achieve net zero energy communities.

• Future Proofing the Built Environment - Focuses on innovative technologies and strategies to reimagine the relationship with the built environment in the wake of weather extremes affected by climate change, as well as energy supply disruptions and shortages, methods of designing, constructing and operating buildings and HVAC&R systems for resilience and sustainability.

• Research Summit - Features active research, and the exchange of research findings, critical to the development of the HVAC&R industry and built environment. The track includes a partnership with ASHRAE's archival journal, Science and Technology for the Built Environment.

Remaining tracks are:

• Building Automation and Control Systems

- Professional Development and Education
- Fundamentals & Applications

• HVAC&R Systems and Equipment Fundamentals & Applications

The plenary session will feature a keynote presentation from David Dylan Thomas, author of Design for Cognitive Bias and creator and host of The Cognitive Bias Podcast.

During the President's Luncheon, on Monday, June 26, incoming 2023-24 ASHRAE President Ginger Scoggins, P.E., Fellow ASHRAE, will present her inaugural address and share the Society theme for the coming year, "Challenge Accepted: Tackling the Climate Crisis." The 2023-24 officers and directors will also be installed.

ASHRAE Learning Institute (ALI) will offer full-day seminars and half-day courses and ASHRAE certification exams will be administered during the week. The Society will conduct business, committee and technical meetings in the weeks leading up to, and during the conference.

For complete information and registration for the 2023 ASHRAE Annual Conference, visit ashrae.org/2023Annual.

#### ASHRAE Awards \$163,000 in Equipment Grants to Fund 34 Undergraduate Projects Seven Countries Represented

Atlanta - ASHRAE will award a total of \$163,000 for 2023-24 academic year to fund 34 projects through ASHRAE Undergraduate Program Equipment Grants.

The ASHRAE Undergraduate Program Equipment Grants provides grants to engineering, technical and architectural schools

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Product News

worldwide. Its goal is to increase student knowledge, learning and awareness of the HVAC&R industry through the design and construction of senior projects. Grants are used to fund equipment and supplies from one academic term up to one year.

"We hope that the projects funded through the ASHRAE Undergraduate Program Equipment Grants will provide students with an invaluable learning experience and also serve as an instrument of advancing HVAC&R innovations. Congratulations to the selected schools." said Mai Anh Dao, chair of the ASHRAE Student Activities Committee.

A total of 77 applications were submitted for the grants and seven countries were represented among the projects selected. Successful projects were chosen based upon the following guidelines: relevance as an ASHRAE-related topic; long-term student impact of the project; amount of funding requested; and the participating students' involvement with ASHRAE.

The two highest ranking project teams will be invited to present their projects during the Student Program at the 2024 ASHRAE Winter Conference, taking place January 20-24, 2024 in Chicago.

The top two projects and schools are as follows:

• "Design and Development of Three Stage Vapor Compression System for Ultra-Low Temperature Refrigeration as a Training and Demonstration Unit", Maharaja Agrasen Institute of Technology, Delhi, India.

• "Design and Development of a Test Bench to Evaluate the Performance of Various Energy Recovery Devices," MKSSS's Cummins College of Engineering for Women, Pune, India.

For more information about the program, please visit ashrae.org/grants.

### Introduction of Copyright Protection Legislation Draws Continued Support from ASHRAE

**Atlanta** – ASHRAE, along with other non-profit Standards Development Organizations (SDOs), announced continued endorsement of bipartisan legislation introduced in the U.S. Senate to protect the copyrights of standards.

March 16, Senators Chris Coons (D-Del.) and John Cornyn (R-Texas) introduced the Pro Codes Act (S.835) in the Senate, with Senators Thom Tillis (R-N.C.) and Sheldon Whitehouse (D-R.I.) joining as original co-sponsors. The bipartisan bill will preserve copyright protection of codes and standards when they are incorporated by reference into federal regulations, state laws or municipal regulations.

"The rigorous, consensus-based standards developed by ASHRAE and other SDOs are essential to public health, sustainability, safety and security," said 2022-23 ASHRAE President Farooq Mehboob, Fellow ASHRAE. "ASHRAE proudly supports this legislation and will continue our work to provide vital standards for adoption or incorporation by reference – another step towards realizing our vision of a healthy and sustainable built environment for all."

The bill states that the U.S. benefits greatly from the work of private standards development organizations with expertise in highly specialized areas.

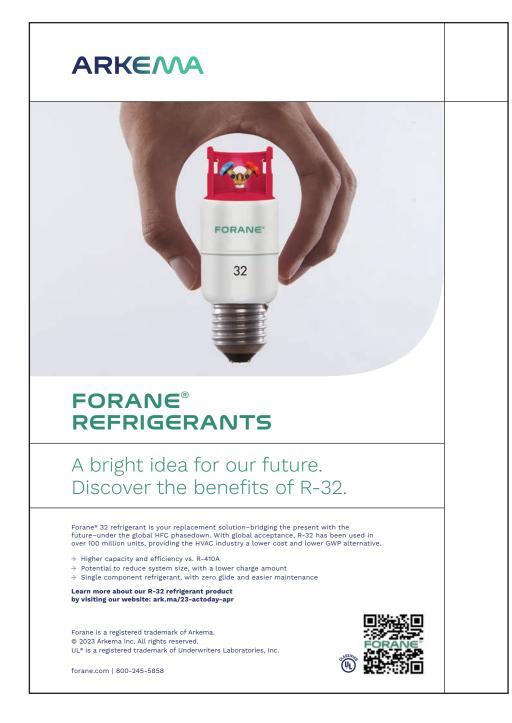
## Weil-McLain® Design-Enhanced Commercial Cast Iron Boiler Product Lines Meet New US Department of Energy Regulations with Enhanced Boiler Efficiencies

**Burr Ridge, Ill.** – Hydronic comfort heating leader Weil-McLain® has announced the availability of its 2023 Department of Energy (DOE)-compliant commercial cast iron product portfolio with enhanced boiler efficiencies. The upgraded designs of the LGB Steam/Water Series 3 and 88 Water Series 3 boiler product lines include exciting new features that go beyond just regulatory compliance and pave the way for the next generation of industry-leading performance, reliability and service life.

DOE regulation 431.87 states that commercial boilers manufactured after January 9, 2023, including knockdown, assembled block and complete package configurations, must meet higher minimum efficiency standards. The LGB family meets those requirements with enhanced thermal efficiencies up to 84% and combustion efficiencies up to 81%. Additionally, the 88 product family is 2023 DOE-compliant with thermal efficiencies up to 87% and combustion efficiencies up to 88%.

"Weil-McLain is proud to lead the industry in meeting the minimum higher efficiency requirements as the first to offer its complete DOE-compliant portfolio to market" said John Miller, commercial boiler product manager with Weil-SEE WEIL-MCLAIN PG.B13

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## Daikin Applied Acquires Custom Air-Handler Manufacturer Alliance Air Products

<u>Combined capabilities will give customers full end-to-end cooling and comfort solutions for data centers</u> <u>and other high-growth, mission-critical applications</u>

**Minneapolis** – Daikin Applied announced that it has acquired Alliance Air Products, the San Diegobased leader in custom air-handling equipment design and manufacturing. Alliance Air's engineering and technology expertise adds to the Daikin portfolio of high-efficiency equipment and services for data center cooling, and other mission-critical and custom applications. Engineers, and building owners and operators now have a single supplier for end-to-end HVAC solutions, enhancing time to delivery and productivity while lowering lifecycle costs.

Data center construction, in particular, is expected to grow at a high rate through 2028 and beyond, accelerating the demand for cooling solutions with an emphasis on energy efficiency and sustainability. The combined capabilities of Daikin and Alliance Air address these industry requirements, including chiller-to-computer room air-handler (CRAH) systems that help mitigate a data center's environmental impact. These systems provide an ideal balance of energy and water conservation.

"Alliance Air has differentiated itself for its manufacturing acumen, creative designs, and nimble

work and delivery," said Jeff Drees, President and CEO of Daikin Applied. "While this acquisition does, indeed, uniquely diversify and strengthen our portfolio, the true advantage is to our customers, especially those with hyper-scale and colocation data centers. The integration with the Alliance Air team will be rapid and seamless so we can bring these benefits to our customers quickly."

Alliance Air's unparalleled precision and speed are enabled by its total wrap-around services that deliver comprehensive customer support — from engineering assistance to design, testing and field services. In addition to data center cooling, the merged operations will serve an array of applications that require custom designs, such as hospitals, manufacturing facilities and labs.

"Our customers need cost-effective, energyefficient solutions that can evolve with their individual needs and larger industry trends," said Luis Plascencia, who will continue as President and General Manager of Alliance Air Products. "As the number one air-conditioning company in the world, Daikin has the experience and know-how that will allow us to collectively scale with our customers. We're bringing together exceptional talent, technology and services that truly offer it all flexibility, reliability, efficiency and sustainability."

Customers can expect enhanced agility to better serve their design and delivery needs, coupled with 360-degree service and a local approach backed by Daikin's global resources and recognition.

"This is a pivotal moment for HVAC and data centers, and the timing for this acquisition could not be better," Drees said. "We know that there are a lot of challenges that come with unprecedented market growth, and we're planting our flag to lead the industry in a dynamic and more sustainable direction."

Visit www.allianceairproducts.com to learn more about Alliance Air Products, and its equipment and services. For additional information on Daikin Applied, and its full range of commercial and industrial HVAC equipment and solutions, visit www.daikinapplied.com. Also, follow the company on LinkedIn for the latest on HVAC technology, services and trends.

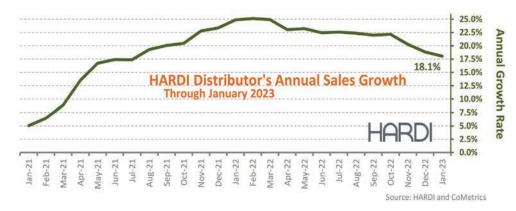


# HARD

## HARDI Distributors Report 6% Percent Revenue Increase in January

**Columbus, Ohio** – Heating, Air-conditioning & Refrigeration Distributors International (HARDI) released its monthly TRENDS report, showing the average sales performance by HARDI distributors was an increase of 6% percent during January 2023.

The sales growth for the 12 months through January 2023 is 18.1% percent.



"The weather was not accommodating during January. There was heavy rain and snow in much of the country, and the number of heating degree days were well below the prior year in five of our seven regions," said HARDI Macroeconomic & Residential Market Analyst Brian Loftus. "Despite those challenges, distributors reported 6% sales growth versus the challenging 33% prior year gain."

The Days Sales Outstanding, a measure of how quickly customers pay their bills, remains in the 43-day area. "The DSO has a normal seasonal pattern and November through January are the high water mark for the year," said Loftus. "The post COVID DSO continues to be about 5 days shorter than pre-COVID. There is still no indication of reversion and pinching the cash conversion cycle."

"Along with challenging comparisons and the slowing pace of price increases being passed through, demand headwinds include higher interest rates, lower consumer confidence and declining existing home sales," said Loftus. "The annual growth rate line is heading towards the low teens."

HARDI members do not receive financial compensation in exchange for their monthly sales data and can discontinue their participation without prior notice or penalty. Participation is voluntary, and the depth of market coverage varies from region to region. An independent entity collects and compiles the data that can include products not directly associated with the HVACR industry.

#### ABOUT HARDI

HARDI (Heating, Air-conditioning and Refrigeration Distributors International) is the single voice of wholesale distribution within the HVACR industry. HARDI members market, distribute, and support heating, air-conditioning, and refrigeration equipment, parts and supplies. HARDI Distributor members serve installation and service/replacement contractors in residential and commercial markets, as well as commercial/industrial and institutional maintenance staffs. HARDI proudly represents more than 460 distributor members representing more than 5,000 branch locations, and close to 500 supplier, manufacturer representative and service vendor members.

## HARDI and EGIA Enter into Mutually Beneficial Partnership to Strengthen Two-Step HVACR Growth

**Columbus, Ohio** – Together, Electric & Gas Industries Association (EGIA) and Heating, Air-conditioning & Refrigeration Distributors International (HARDI) announce a mutually beneficial partnership with the express goals of strengthening the relationship between the associations and promoting profitable, high-quality two-step growth in the North American HVACR industry.

For decades, the two associations have served the HVACR industry in different capacities; HARDI being focused on serving wholesale distribution companies, and EGIA primarily serving a contractor constituency. "The decision to enter into a formal partnership will help unify efforts previously being made independently by each association into targeted and cohesive strategies designed to deliver enhanced energy efficiency services and training to contractors, distributors and manufacturers," said Talbot Gee, HARDI CEO.

The goals of the partnership, designed to have the greatest positive impact on contractors, distributors and the general public, are as follows:

• Advocacy for mutually-beneficial incentive programs for the products the memberships sell and install

• Successful execution of mutually-beneficial incentive programs for the products the memberships sell and install

Growth in contractor utilization and effectiveness of consumer financing programs

• Increasing the number of high-performing contractor businesses and the growth of those high performing contracting businesses

• Ensuring contractors are prepared to take advantage of billions in grants, incentives and rebate funds available in the marketplace beginning in late 2023

Bruce Matulich, EGIA CEO explains the anticipated impact in terms of aligning advocacy efforts, "As HVACR incentives and regulation policy become increasingly complex to navigate, a collaboration of our respective Government Affairs teams will positively influence the use and distribution of Inflation Reduction Act (IRA) incentive funding; allow us to maximize advocacy through the regulatory process; and optimize our participation in advisory meetings regarding IRA program design and implementation with State Energy offices."

As the partnership evolves, the associations will explore ways to mutually enhance participation for their respective membership bases' involvement in talent and training programs. Furthermore, efforts will be made to encourage a blending of membership attendance at the respective associations' events to drive awareness, education and success for the goals outlined in the Memorandum of Understanding.

EGIA will host EPIC2023, its largest educational conference of the year, in Las Vegas, March 16-17 at Caesars Palace. HARDI is a sponsor of the event and will have staff in attendance as the two associations prepare to spread awareness about the partnership.

For questions or further information, please contact Allison Greene (HARDI) at agreene@ hardinet.org or Lucas Ehrbar (EGIA) at lehrbar@egia.org.

#### **Product News**

## Bell & Gossett Furthers Commitment to Ongoing Sustainability Initiative with New High-Efficiency Gasketed Plate and Frame Heat Exchangers (GPX)

#### Addition of advanced "X" plate technology offers improved energy savings, reliability and comfort, delivers optimal thermal performance

**Morton Grove, Ill.** – As part of Bell & Gossett's Building Better platform and commitment to sustainability, the addition of advanced, high-efficiency "X" plates enhance Bell & Gossett's new gasketed plate and frame heat exchanger GPX P45, P55, P86 and P110. Engineered for efficiency, "X" plate technology increases heat transfer thermal performance up to 20%, reduces surface area up to 20% and reduces materials up to 15%. Through advanced plate design and superior heat transfer characteristics, this new offering meets a critical need for the growing demand in modern HVAC applications.

"Bell & Gossett is committed to meeting modern commercial building HVAC challenges head-on with innovative heat transfer solutions," said Jim Klimek, global product manager – heat transfer, Xylem. "The addition of 'X' plates to our GPX product portfolio will allow us to meet industry demand for high-efficiency solutions along with increased flexibility through a more compact design compared to a traditional plate heat exchanger." Standard options include a variety of high-efficiency plate corrugations, material options of 304SS, 316SS or titanium plates, and nitrile or EPDM gaskets. GPX models have higher surface area to volume ratios than conventional shell and tube heat exchangers. Application flexibility allows for maximum efficiency in less space, and the "true" countercurrent flow maximizes the mean temperature difference between fluids. Additionally, the unique plate design generates high turbulence resulting in high heat transfer coefficients. Gasketed plate and frame heat exchangers (GPX) are available in the ESP-Thermal heat exchanger selection program. To learn more about Bell & Gossett's Building Better platform and its commitment to future-proofed solutions, visit https://bellgossett.com/ buildingbetter.

For more information about Bell & Gossett products, visit https://bellgossett. com/ or locate a Bell & Gossett representative at https://bellgossett.com/ sales-service.



## AHRI Releases January 2023 U.S. Heating and Cooling Equipment Shipment Data

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00,000

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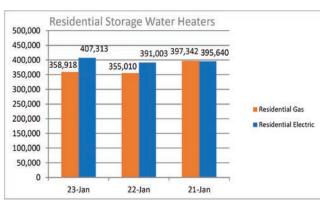
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200,000

100,000

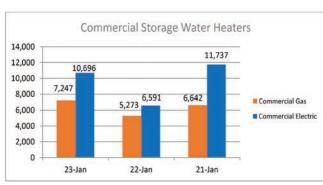
#### **Residential Storage Water Heaters**

U.S. shipments of residential gas storage water heaters for January 2023 increased 1.1 percent, to 358,918 units, up from 355,010 units shipped in January 2022. Residential electric storage water heater shipments increased 4.2 percent in January 2023 to 407,313 units, up from 391,003 units shipped in January 2022.



#### **Commercial Storage Water Heaters**

Commercial gas storage water heater shipments increased 37.4 percent in January 2023, to 7,247 units, up from 5,273 units shipped in January 2022. Commercial electric storage water heater shipments increased 62.3 percent in January 2023, to 10,696 units, up from 6,591 units shipped in January 2022.



U.S. Manufacturers' Shipments of Central Air Conditioners and Air-Source Heat Pumps

	Mo	nth	
Size Description (000) BTUH	2023 Total	% Change from 2022	2021 Total
Under 16.5	23,148	-28.4	30,768
16.5-21.9	74,407	+2.5	69,443
22-26.9	125,612	-12.6	142,214
27-32.9	89,091	-25.4	104,599
33-38.9	120,239	-26.5	136,929
39-43.9	38,237	-30.4	52,063
44-53.9	64,369	-24.1	75,306
54-64.9	55,922	-14.0	55,798
65-96.9	6,881	-8.9	7,143
97-134.9	4,641	-18.1	5,198
135-184.9	3,472	-9.0	3,103
185-249.9	1,200	-27.3	1,270
250-319.9	968	-12.8	1,236
320-379.9	239	+10.1	226
380-539.9	275	+19.6	215
540-639.9	183	-6.2	156
640-799.9	78	-17.9	87
800.0-899.9	40	-49.4	23
900.0-999.9	51	+21.4	50
1,000.0-1,199.9	25	+150.0	19
1,200.0 & Over	78	0.0	80
TOTAL	609,156	-19.6	685,926

Size Description					
(000) BTUH	2023 Total	% Change from 2022	2021 Total		
Under 16.5	23,148	-28.4	30,768		
16.5-21.9	74,407	+2.5	69,443		
22-26.9	125,612	-12.6	142,214		
27-32.9	89,091	-25.4	104,599		
33-38.9	120,239	-26.5	136,929		
39-43.9	38,237	-30.4	52,063		
44-53.9	64,369	-24.1	75,306		
54-64.9	55,922	-14.0	55,798		
65-96.9	6,881	-8.9	7,143		
97-134.9	4,641	-18.1	5,198		
135-184.9	3,472	-9.0	3,103		
185-249.9	1,200	-27.3	1,270		
250-319.9	968	-12.8	1,236		
320-379.9	239	+10.1	226		
380-539.9	275	+19.6	215		
540-639.9	183	-6.2	156		
640-799.9	78	-17.9	87		
800.0-899.9	40	-49.4	23		
900.0-999.9	51	+21.4	50		
1,000.0-1,199.9	25	+150.0	19		
1,200.0 & Over	78	0.0	80		
TOTAL	609,156	-19.6	685,926		

#### Notes and FAQs

A shipment is defined as when a unit transfers ownership; a consignment is not a transfer of ownership. Industry data is aggregated from the information supplied by AHRI member companies that participate in the statistics program and can be subject to revision. Published yearto-date data is inclusive of all revisions. No other AHRI data (e.g., by state or region) is available to the public other than that published. AHRI does not conduct any market forecasting and is not qualified to discuss market trends. BTUHs of 64.9 and below are for residential units; 65.0 and above for commercial. For previous monthly shipment releases and historical data, please see http://www.ahrinet.org/statistics.

- 1. How do my colleagues subscribe to the report?
- Go to http://www.ahrinet.org/statistics and click on Subscribe.
- 2. Does this data represent shipments to the United States only or are shipments outside of the United States included?
- This data represents shipments to customers in the United States only.
- 3. Do you provide U.S. data by state?
- That data is not available publicly.
- 4. Is historical data available in Excel?
- $\label{eq:linear} It is available monthly reflecting exactly the data presented in the monthly public release.$
- 5. Can I purchase additional industry data from AHRI?
- No, AHRI Statistics data are not for sale.
- 6. How much of the industry does the data represent?

Although we cannot get into specifics about how much of the industry the data represents, in general, AHRI is one of the largest trade associations in the nation, representing more than 300 heating, water heating, ventilation, air conditioning and commercial refrigeration manufacturers within the global HVACR industry. AHRI's 300+ member companies account for more than 90 percent of the residential and commercial air conditioning, space heating, water heating, and commercial refrigeration equipment manufactured and sold in North America.

## Ferguson Selects Quadient's Smart Lockers for Convenient, Secure Order Pickup

Paris-Quadient (Euronext Paris: QDT), a leader in helping businesses create meaningful customer connections through digital and physical channels and a major global parcel locker operator, announces Ferguson, a leading distributor providing expertise, solutions and products from infrastructure, plumbing and appliances to HVAC1, fire, fabrication and more, has deployed Parcel Pending by Quadient smart lockers, including the new line of oversized lockers, in direct response to customer demand for a streamlined in-store pickup experience during and outside of regular store hours. Ferguson operates over 1,500 locations in the United States, serving all 50 states, many with same-day and next-day product availability.

Quadient introduced Oversize Lockers last year to meet growing demand for fulfillment and delivery of large goods. The innovative, tech-driven smart lockers feature oversized compartments. The solution was chosen by Ferguson to provide contractors with convenient, self-service transactions for large and bulky items at Ferguson's high-volume locations nationwide. Parcel Pending by Quadient smart lockers can quickly and securely store everything from small plumbing tools to larger-scale products, such as 10-foot piping, water heaters and HVAC units.

"Our entire culture centers around helping our customers handle their complex projects as seamlessly as possible," said James Golini, vice president of residential trade at Ferguson. "By investing in innovations like Parcel Pending by Quadient's smart lockers, we're showing our customers in a tangible way that we value their time and understand their daily demands. We've earned a reputation with contractors for delivering unparalleled quality and service, so we're excited to continue exceeding their expectations."

Outdoor lockers offer the added convenience of 24/7 pickup options, providing even greater control and flexibility for contractors to quickly retrieve products at their convenience. The lockers also drive operational efficiencies, freeing up time for Ferguson's associates to help customers select the best products for their job.

For Ferguson's customers, the experience is seamless, from the initial order placement to the on-site product pickup. The smart locker system is fully integrated with Ferguson's existing IT and communications systems for efficient staging of products. After a Ferguson associate stages the order, the customer receives a text notification with a one-time user barcode. The customer picks up the parcel at their convenience by scanning the code with their smartphone. Customers do not need to wait in a line, receive any store assistance or even enter their information on a touch screen. On Ferguson's end, the locker technology syncs with the company's inventory system, tracks when an item has been retrieved and closes out the transaction.

Parcel Pending lockers are purpose-built, automated fulfillment solutions for nearly all products. Quadient has installed more than 18,000 smart locker systems worldwide. Thousands of distributors, retailers, carriers, higher education institutions as well as multifamily and commercial property management firms rely on Quadient smart lockers.

"We're thrilled to partner with Ferguson in furthering its mission to provide world-class customer experiences. Our smart locker solution is designed to substantially increase customer convenience, satisfaction and loyalty," said Benoit Berson, chief solution officer, Parcel Locker Solutions at Quadient. "We look forward to a long-term partnership with Ferguson to ensure all the benefits of our technology are realized and tailored to maximize the impact for both their associates and customers."

**Central Air Conditioners and Air-Source Heat Pumps** U.S. shipments of central air conditioners and air-source heat pumps totaled 609, 156 units in January 2023, down 19,6 percer

from 2,791 units shipped in January 2022.

Warm Air Furnaces

Gas Warm Air Furnaces

256.35

23-Ja

306.853

22-Ja

U.S. shipments of central air conditioners and air-source heat pumps totaled 609,156 units in January 2023, down 19.6 percent from 757,278 units shipped in January 2022. U.S. shipments of air conditioners decreased 24.2 percent, to 327,455 units, down from 431,835 units shipped in January 2022. U.S. shipments of air-source heat pumps decreased 13.4 percent, to 281,701 units,

Central Air Conditioners and

**Air-Source Heat Pumps** 

685,926

08,831

277,095

Heat Pumps Only

down from 325,443 units shipped in January 2022.

31,835

281,701

U.S. shipments of gas warm air furnaces for January 2023

decreased 16.5 percent, to 256,356 units, down from 306,853

units shipped in January 2022. Oil warm air furnace shipments

decreased 7.3 percent, to 2,588 units in January 2023, down

3,500

3,000

2,500

2,000

1,500

1,000

2,588

Oil Warm Air Furnaces

2,791

#### WEIL-MCLAIN con't

## NTEA Releases Spring 2023 U.S. Commercial Vehicle Market Report

#### Semi-annual market report is a collaboration with Commercial Truck Trader and S&P Global Mobility

Indianapolis, Ind. — NTEA – The Association for the Work Truck Industry released the second edition of the U.S. Commercial Vehicle Market Report -Powered by Commercial Truck Trader, NTEA and S&P Global Mobility. This semiannual industry report delves into the details, data and trends around the commercial vehicle life cycle - from chassis sales to truck registration to later stages when used vehicles re-enter the sales market.

"We're excited to release the spring 2023 U.S. Commercial Vehicle Market Report to the industry," said Kevin Koester, NTEA managing director. "We continue to mine new data with the goal of providing valuable insights and helping the industry through historically challenging times. We look forward to discussing our findings in our session at Work Truck Week and receiving feedback to continue to improve this valuable resource."

The second report was released today in conjunction with Work Truck Week® 2023 in Indianapolis, Indiana, during a session on trends impacting the North American commercial vehicle population led by representatives from Commercial Truck Trader, S&P Global Mobility and NTEA.

"Knowledge is power, and the insights shared in the 2023 U.S. Commercial Vehicle Market Report will arm dealers with the right data to make more strategic and informed decisions in their business," added Charles Bowles, director of OEM & strategic initiatives at Trader Interactive, parent company of Commercial Truck Trader. "We are thrilled to once again discuss the insights from the report at Work Truck Week alongside NTEA and S&P Global Mobility."

"We are proud to continue collaborating with NTEA and Commercial Truck Trader to deliver this great resource to the work truck market," said Mark Hazel, associate director, commercial vehicle reporting at S&P Global Mobility. "As the industry works through various supply shortages and the rise of electric vehicles, this report will continue to provide valuable information to

help businesses navigate these times."

This second edition of the U.S. Vehicle Commercial Market Report leverages multiple complex datasets to provide an introductory landscape of opportunities, trends and challenges in today's work truck market.

Topics covered include:

· Purchasing trends and forecasts by vehicle class

• Fleet reactions to supply shortages and resulting effects on demand

· How recent chassis shortages have impacted inventory levels

• Proliferation of electric commercial vehicles

• Average vehicle age shifts

#### Learn more

The spring 2023 U.S. Commercial Vehicle Market Report is available free to the industry. Visit ntea.com/cvmarketreport, or contact NTEA at info@ntea.com or 800-441-6832, for additional details and report access.

McLain. "Increasing the efficiency of the LGB and 88 Water families results in lower fuel consumption and operating costs while providing reliable and trouble-free operation for property owners and facility managers."

Ideal for light commercial applications such as multi-family, municipal, elementary and higher education, religious and institutional settings, the LGB is Weil-McLain's highest efficiency commercial cast iron atmospheric gas boiler and is available in steam and water heating designs ranging from 350-2470 MBH. Tested for 80 psi working pressure, the boiler includes factoryassembled bases and natural draft burners for quick and easy installation and features an improved plug-and-play wiring approach, easy start-up programming prompts and an LCD backlit digital display. An exhaust gas draft inducer reduces overhead height requirements and enables a compact boiler installation, allowing for more piping and venting headroom.

"In addition to these updates, customers can also anticipate a DOE-compliant 94 Steam Series 4 boiler model targeted for a mid-year 2023 production launch", added Miller.

To learn more about the DOE-compliant LGB and 88 Water boiler lines, visit www. weil-mclain.com.

EPA Testing

Date: April 5, 2023

Time: 8 AM - 11 AM

Coleman HMH7 & JVHT -

Afternoon

Date: April 11, 2023

Time: 1 PM - 3 PM

**EPA** Testing

Date: May 3, 2023

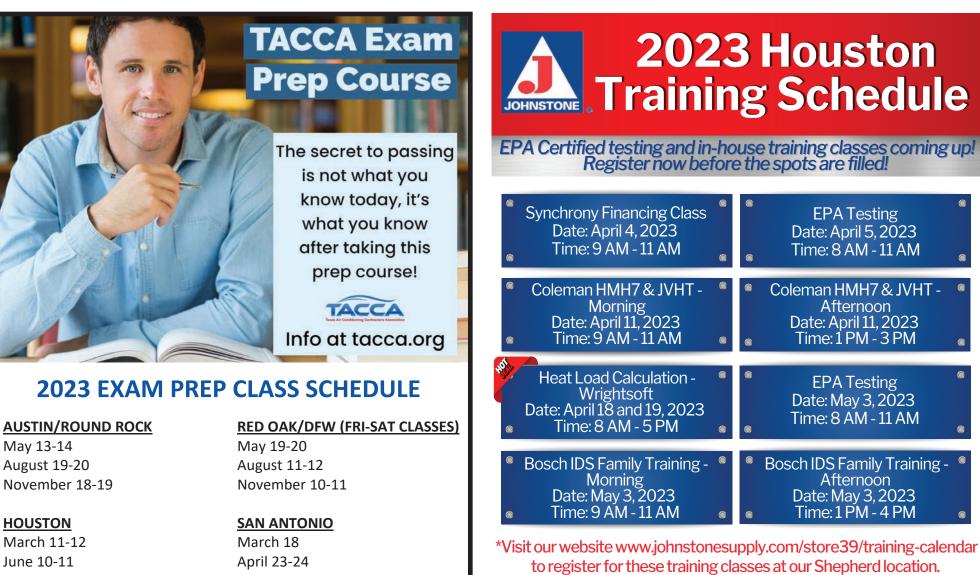
Time: 8 AM - 11 AM

Bosch IDS Family Training -

Afternoon

Date: May 3, 2023 Time: 1 PM - 4 PM

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July 22-23 October 21-22

#### CALENDAR OF EVENTS

## MEPO OF OKLAHOMA, INC.

#### MECHANICAL - ELECTRICAL - PLUMBING Contractors of Oklahoma



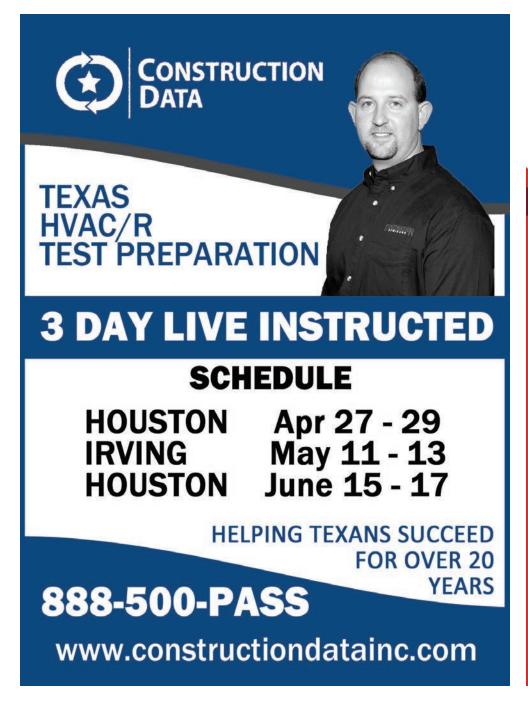
#### This Months Presentation will be Federated Insurance With Employment Practice Liability

OK City Wednesday April 12th 11:30am Charleston's 2000 S. Meridian

Tulsa Thursday April 13th 11:30am OK Joe's BBQ 61st & Sheridan \*\*Special "All-U-Can-Eat" Ribs\*\*

Ardmore-Enid-Lawton Meetings Will only be Special Presentations They will not be regular Monthly Meetings

You do not have to be a member to attend our MEPO meetings Mission Statement If you would like to join MEPO the Association in Oklahoma that addresses Business Development, Codes and Licensing issues that effect your lively-hood Text/Call 918-978-6888



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#### "Question Everything" Lessons From the PHCC Essentials of Project Management Class



**Falls church, Va**.– "Question everything" was a theme of the Plumbing-Heating-Cooling Contractors—National Association (PHCC) Educational Foundation's popular Essentials of Project Management boot camp last week. There were 23 attendees in the four-day class conducted March 15 – 18. The event was held at the Viega Seminar Center in Broomfield, Colorado, with lead instruction from Purdue University Professor Emeritus Kirk Alter.

"Too many project managers just accept the numbers generated by their accounting software," said Alter in the class section on making accurate projections. "The software creates a column of numbers showing that a cost code is 80% complete just because 80% of the money from the original estimate has been spent. If there is a cost overrun, are you telling me that that part of the job is 110% complete? This is information generated by your accounting software that you think is helpful, but it is actually misleading you. Don't use it for your analysis. Question everything!"

In another section of the class, Alter explained "All of our contracts with the general contractor include a clause that says 'These drawings are diagrammatic in nature. It is the intent to have a complete and operational system.' Courts have said that this clause is unenforceable. This is just a strategy used to push risk and design responsibility to subcontractors who love fixing things and making them work. Stop doing the customer's engineering for free on plan and spec jobs. It is the consulting engineer's responsibility to make sure systems work. Don't just accept that something included in your contract is legally enforceable – question everything!"

Viega hosted the project management class at their Broomfield, Colorado Seminar Center, and provided A/V, meals for the attendees and more. Kohler Company and Milwaukee Tool also sponsored class. "We are happy to have PHCC's project managers in this week," said Bo DeAngelo, Manager Technical Training at Viega. "This facility was built to provide a place where contractors can learn best practices and the latest in industry technology. Hosting this class fits perfectly with that initiative."

The Foundation will be conducting a two-day Creating Super Foremen workshop at Viega's Seminar Center May 5th and 6th, with Kirk Alter again providing instruction. Visit https://phccfoundation.org/essentials for more information and to register.



The Texas Department of Licensing and Regulation proposes amendments to existing rules at 16 Texas Administrative Code, Chapter 60, Subchapter A, 60.10; Subchapter F, 60.82; Subchapter G, 60.101; Subchapter I, 60.300, 60.304, 60.305, 60.307, 60.308, and 60.310; and Subchapter J, 860.400-60.406, 60.408, and 60.409; proposes new rules at Subchapter H, 860.200 - 60.204; Subchapter I, 60.301, 60.302, 60.309, 60.311, and 60.312; and proposes the repeal of existing rules at Subchapter H, 60.200; and Subchapter I, 60.301, 60.302; and Subchapter I, 60.306 and 60.311, regarding the Procedural Rules of the Commission and the Department.

The proposed rules update multiple subchapters and sections under Chapter 60 and are part of a larger effort to update the entire chapter. The proposed rules make substantive and clean-up changes to the agency's procedural rules and include changes resulting from staff and strategic planning, the required four-year rule review, and the Department's Sunset legislation.

The proposed rules were published in the March 3, 2023, issue of the **Texas Register** (48 TexReg 1201). The Department will accept comments on the proposal until **April 3, 2023**.

The Department encourages anyone interested in the Procedural Rules of the Commission and the Department to review the rule proposal online. Comments may be submitted electronically on the Department's website



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Corpus	April 15th & August 26th		
Denton	October 7th		
Harlingen	April 22nd & September 9th		
Houston	April 15th, May 13th, June 10th		
Hurst	April 15th, May 6th, June 10th		
Lubbock	September 14th		
Mt Pleasant	TBD		
San Antonio	May 6th, August 5th, Oct 7th		
Waco	June 10th, October 7th		

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**Corpus Christi** 8051 South Padre Island Dr. (361) 986-0613

Victoria 3704 Billy Dr. (361) 574-8349

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# Thank you for always supporting your local Johnstone Supply

## Solar Supply Manager's Meetings

Solar Supply held their Annual Manager's Meetings at the Golden Nugget in Lake Charles, Louisiana on March 22nd-24th. The 3 day event kicked off with a Vendor show on Wednesday. Meetings were on Thursday followed by an Award Dinner that night. Friday morning concluded another successful meeting.



Maria Hernandez presents Ronnie Dingler with the President's Award from Comfortart



Ronnie Dingler receives the Oxbox Award



Russel Prejeant wins Most Improved Manager Overall



Quitman Moon receives his 40 year award from Charmayne Yelverton



David Paul Brame wins the Manager of the Year Award



Christopher Salinas wins the President's Award



Gerald Geisler wins the Sales Award from Comfortstar

Adam Pesnell wins the Eastern Region

Most Improved Manager



Casey Ivy wins the Sales Award from Comfortstar



Gerald Geisler wins the Ray Dingler Award



Jerry Clark and Trey Chatagnier















Casey Ivy wins the Easter Region











IT'S IN OUR NAME.

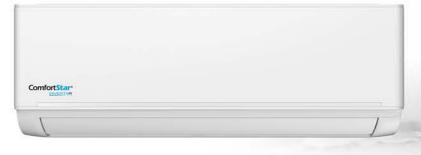
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## Carrier South Texas Grand Opening in Austin TX

<u>CE South Texas held a Grand Opening for their newest location in Austin Texas on Monday March 6th. The one-day event from</u> <u>11am-2pm featured a vendor fair, promotions, raffles, giveaways plus a food truck and drinks. The event was very well attended.</u> <u>The new location is at 2216 Rutland Dr, Suite 2216-A, Austin, TX 78758</u>









































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- Standard or 24V control options
   KSACN1001AAA wall mount controller (sold separately)
  - 24V third party thermostat (sold separately)

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## Johnson Supply St. Patrick's Day Open House

Johnson Supply held a St. Patrick's Day Open house at their San Antonio location on Friday March 17th. The 10am-1pm event had a food truck, prize giveaways and a vendor fair. The event was well attended and the food was great.



































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Houston, TX 6630 Roxburgh Drive Suite 100 p: 713-849-2030

Houston, TX 10151 Stella Link Road p: 713-830-2499

Houston, TX 3930 Stoney Brook Drive p: 713-781-1100

Humble, TX p: 281-548-0600

> Huntsville, TX 676 IH 45 South p: 936-291-6818

call or text phone numbers listed

Lake Charles, LA 2501 Rvan Street p: 337-433-7100

Pharr, TX 801 W Mozelle Avenue p: 956-702-3445

13255-B Murphy Road p: 281-499-9000

Waco, TX p: 254-755-7333

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## WinSupply Corpus Christi Grand Opening

Winsupply's newest location in Corpus Christi TX held their Grand Opening on Wednesday March 15th from 10am-2pm. The dayincluded a ribbon-cutting ceremony with the Corpus Christi Chamber of Commerce, and a live feed from a local radio station.The attendees were treated to a crawfish boil and burger bar for lunch. Stocking vendors were on had to display the merchandisethe new store is going to offer. The new location is at 4922 Bush St, Suite 116, Corpus Christi TX 78417.



























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## Hunton Distribution Hosts "The Path Forward" 2023 Dealer Meeting at The Golden Nugget



Lake Charles, LA – On February 24th, Hunton Distribution, along with its regional and national Trane and Mitsubishi partners, provided HVAC dealers with an educational, in-person experience at The Golden Nugget to prepare their businesses for success in 2023.

This meeting offered dealers industry support, resources, market and product knowledge, as well as a review of trends and best practices. Charlie Hunton, president of Hunton Distribution, welcomed and thanked guests for their continued loyalty throughout 2022 defining "The Path Ahead" and how business owners must be tactical, have a plan, communicate with their team, and train to prepare for success.



"We are all a team," he said. "Without your support and loyalty, we are nothing. We win together." This sentiment was a fitting segue into the introduction of special guest, Marcus Luttrell, retired United States Navy Seal and "Lone Survivor" who participated in a moderated Q & A with HD's Vice President of Sales, Todd Gilmore. Marcus gave emotional and inspiring remarks before meeting with "Top Gun" award winners for champagne and book signings.

Event highlights: state of the industry, marketing and operations updates, Trane and Mitsubishi presentations, vendor product show and meet and greet, "Top Gun" winners and incentive trips



Pictures courtesy of Hunton Distribution



announced, and the grand finale—speaker Marcus Luttrell. Hunton Distribution was awarded the esteemed Trane Pacesetter Award once again in 2022.

"That was one of my favorite dealer meetings, said Chris Pine, Owner of Majestic A/C, Inc. "The format gave us the opportunity to visit with the vendors and learn about the partners that you have. The keynote speaker was absolutely amazing. His repeated mantra of 'Just Don't Quit' resonated with me."

To learn more about Hunton Distribution and its locations, please visit www.huntondistribution.com.



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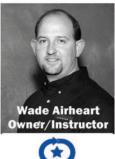
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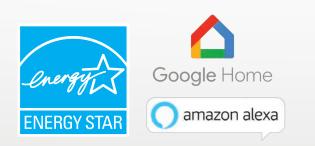
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